



A SYMBOL OF  
PENSIONERS' UNITY  
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# BHARAT PENSIONERS' SAMAJ

ESTABLISHED IN : 1955

(All India Federation of Pensioners' Associations)  
(Registered No. 2023 of 1962-63)

Member International Federation on Ageing, Montreal (Canada)  
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No: BPS/BDPA(I)/Med.Card/Re-Vali/Opt/2021

dated 4<sup>th</sup> August, 2021

To:

Sr. Citizen's Case

Shri Pravin Kumar Purwar  
CMD BSNL,  
BSNL Bhawan, Janpath Road,  
H.C. Mathur Lane,  
New Delhi 110001

Respected Sir,

Sub: Revalidation of BSNL Medical Card and payment of Cash Allowance with/without vouchers facilities to retired Employees – A Request to issue uniform instructions to your Letter dated 07.07.2021.

1. Since there were numerous practical difficulties to implement the said letter, majority of all BSNL Pensioners had requested to withdraw the said letter, demanding last date of submission of option as 30<sup>th</sup> September, 2021 for whom it was required due to merger of banks, bank account number and IFC Code etc.
2. We are perturbed to see that instead of acceding our simple request ***your office has opted to pass on verbal instructions to all CGMs*** who have asked for clarification for its implementation.
3. The freedom give by your office has been resulted into creating more difficulties for BSNL Pensioners as each CGMs has issued order in a way the subordinate staff suggested overlooking the practical difficulties of pensioners.
4. Your beautifully worded sentence to seek on line option has met with its total failure and no CGM is ready to offer such facility to the pensioners by providing link to give option by pensioners on line.
5. The CGM Gujarat Circle, Ahmedabad vide his letter dated 22.07.2021 has given following clarification:

**Subject : Option for Outdoor Medical Claim for retired BSNL Employee of Gujarat circle- Reg.**

**Ref : This office letter no. GJCO-11/21(11)/4/2020-GJ-ESTT-RECTT dated 13/07/2021.**

In partial modification to the letter under reference, it is further clarified that all retirees **who have submitted their option for the financial year 2020-21 need not submit fresh option**. Fresh option may be submitted by those retired employees, whose bank account number and IFSC code are changed because of merger of banks.

The other content of the letter remains unchanged.

However, fresh option for FY 2021-22, may also please be obtained.

6. The CGM Gujarat still insists for Fresh Option for 2021-22 from all the Pensioners and that too before 10.08.2021. It is rather painful and astonishing to know that **GMTD Mehsana had put one old card box for throwing option by BSNL Pensioners ???**
7. It is neither possible nor required for all the pensioners to exercise fresh option for 2021-22 as desired by CGM Gujarat Circle.
8. We also enclose copies of orders issued by CGM Haryana, AP and Kerala.

Sir, we therefore request your office to:

- I. Withdraw the said letter and save the pensioners from further mental agonies.
- II. Issue uniform instructions on the subject to be followed rigidly by all the CGMs.
- III. To provide on line link for giving such options by the BSNL Pensioners For **those, whose Bank/IFC Code has been changed;**
- IV. **They should be permitted to provide such information not option by 30<sup>th</sup> September, 2021.**
- V. **To instruct all the CGMs not to ask for fresh option each year in the month of April.**
- VI. **Since the Medical Card of Majority of Pensioners are already outlived their life, and no space for renewal such cards; new process to provide new Medical Identity Cards to all such pensioners should be issued.**

Hope your office will take suitable action and felicitate the senior citizen who have served the company for more than three decades,

Sir, we look ward to have sympathetic consideration to our prayer and save the senior citizen from further agonies.

With regards,

Yours Sincerely

**(D.D. MISTRY)**

Secretary BSNL/PSU,  
Bharat Pensioner Samaj

Encls: Copies of all CGMs quoted in this letter.

Copy to:

1. Hon'ble Ashwini Vaishnaw, MOC, New Delhi.
2. The CGM Gujarat Circle, Ahmedabad.