



ESTABLISHED IN : 1955  
**BHARAT PENSIONERS' SAMAJ**

(All India Federation of Pensioners' Associations)  
(Registered No. 2023 of 1962-63)

Member International Federation on Ageing, Montreal (Canada)

2/13-A - LGF Backside, Jangpura - 'A', New Delhi - 110 014

Mobile : 09868488199 | Telephone : 011-24376642

E-mail : bharatpensioner@gmail.com | Website : www.bharatpensioner.org

410-A/411-A, Swaminarayan Avenue, Near Torrent Office, Naranpura, Ahmedabad-380013

No: BPS/BDPA(I)/SR/FP/GMGarasia/2022

Dated 5<sup>th</sup> July, 2022

To:

**Dr. Kamal Kapoor,**

Controller of Communication Accounts,

Gujarat Telecom Region, 7th Floor, P & T Administrative Bldg,

Opp. Khanpur Post Office, Ahmedabad-380001

Sub: A request to intervene in Family Pension Case of Smt. Gauriben M. Garashiya, spouse of Shri M.M. Garasiya, Retd. Sr. TOA (G) O/O PGMTD Surat.

Dear Sir,

1. We write this letter with a view to put before you an example of Bank Authorities who are used to harass the Family Pensioners and never follow rules.
2. That Shri M.M. Garasiya, retired Sr. TOA (G), O/O PGMTD Surat was issued a PPO No: GJT/DOT CELL/15/5639 Dated 10.06.2022 (copy enclosed) and his spouse Gauriben was incorporated on page No.11 of PPO clearly showing amount of Family Pension.
3. The Pensioner was drawing pension from Bank of India, Valvada Branch under account No: 276110100005804, Sambha.
4. The Pensioner expired on 29.07.2020 and her spouse submitted death certificate (Copy enclosed) of his husband and furnished FORM-14 (copy enclosed). She has also furnished Aadhar Card and Pancard as well.
5. We regret to write that Valvada Branch is not accepting her application and insists order from your Office.
6. The case was also brought to notice of your office and efforts were made to convince Branch Manager, saying in this case, no role is to be played by CCA Ahmedabad.
7. Over payment of Rs.1,19,454.00 has already been recovered by the Branch (copy enclosed)

We, therefore, request your personal intervention to restore Family Pension to the spouse of the Pensioner at the earliest.

A line in reply shall highly be appreciated.

Yours Sincerely,

Encl: Complete set of required documents.

**(D.D. MISTRY)**

**Secretary BSNL/PSU**

Bharat Pensioner Samaj

Copy to:

1. The Manager, CPPC, Bank of India, Nagpur.
2. The Pensioner.
3. Shri S.C. Maheshwari, SG BPS New Delhi.
4. The Secretary, DOPPW, New Delhi.
5. Secretary, DoT, New Delhi.