



# BHARAT PENSIONERS' SAMAJ

ESTABLISHED IN : 1955

(All India Federation of Pensioners' Associations)  
(Registered No. 2023 of 1962-63)

Member International Federation on Ageing, Montreal (Canada)  
2/13-A - LGF Backside, Jangpura - 'A', New Delhi - 110 014

Mobile : 09868488199 | Telephone : 011-24376642

E-mail : bharatpensioner@gmail.com | Website : www.bharatpensioner.org

Correspondence Address : 410-A/411-A, Swaminarayan Avenue, Near A.E.C. Over Bridge, 132 ft. Ring Road, Naranpura, Ahmedabad - 380013.  
Ph. : (O) 079-27476566 | (M) +91 98790 90682 | E-mail : didimistry@gmail.com | Web : www.bdpa.in

No. BPS/ BDPA(I)/MDC/2022

dated 8<sup>th</sup> March, 2023.

To,

**Shri Pravin Kumar Purwar,**  
**CMD BSNL,**  
Corporate Office,  
H. C.Mathur Lane, Janpath.  
New Delhi 110001

*Sub: Guidelines under BSNLMRS in view of Covid-19 pandemic – Request to advance date of effect w.e.f. 01.07.2020 for treatment of Covid-19.*

Ref: BSNL HQ Order No: BSNLCO-ADMN/11(15)/2/2021-ADMN dated 3rd May, 2021

Respected Sir,

1. We are enclosing herewith a copy of BSNL HQ Order No: SNLCOADMN/11(15)/2/2021-ADMN dated 3rd May, 2021 and thank you very much that considering sufferings of BSNL Pensioners in Covid-19, positive orders have been issued by the Corporate Office.
2. Numbers of BSNL Pensioners have been able to minimize their fiscal hardships by applying and getting reimbursement of their Covid-19 bills.
3. ***It contains following features:***
  - i) Visit of Designated Officer has been dispensed with.
  - ii) Treatment in non-empanelled hospitals taken only from BSNL Hospitals has been liberalized and it reads “However, in view of the present crisis in availability of treatment of Covid-19 in empanelled hospitals, the requirement of taking indoor treatment of Covid-19 patients only from BSNL empanelled hospitals is dispensed with. However, the amount shall be restricted to CGHS rates as decided for Covid-19.”
  - iii) Reimbursement of Tele-consultation – During this pandemic Teleconsultation is preferred mode of consultation from Doctor. Hence Tele-Consultation by a registered medical practitioner from India, supported by duly signed/computer generated prescription on doctor's letter head and accompanied by valid printed (system generated) or signed receipt shall be valid.

- iv) 4. Charges of RTPCR/Rapid antigen test – Charges shall be reimbursed against the production of valid receipt but without the need of medical prescription, however, the rates shall be restricted to the prescribed rates by the concerned State Govt. In case no rate has been prescribed by the State Govt, the rates prescribed by the Govt. of NCT shall be applicable. These charges shall be reimbursable as part of annual ceiling for out-door limit under BSNLMRS.
- v) The above orders will be applicable w.e.f. 01.04.2021 and shall remain in effect for 6 months i.e., up to 30.09.2021 or till further orders, whichever is earlier. All Other provisions of BSNLMRS shall be strictly followed.

**Sir, in light of above, our submission is:**

- (A) Sir, it has been brought to our notice that since the orders were made applicable w.e.f. 30.9.2021, those who took the treatment for Covid-19 earlier to 01.04.2021 and submitted their claims are kept pending by all the CGMs in the country and the claimants are eagerly waiting for the payment.

Numbers of BSNL Pensioners have requested us to get clarification from the BSNL Corporate Office; stating that Corporate Office is not responding to letters seeking such extension/clarification on the subject.

In order to substantiate our say, we cite below cases for example purpose only from Gujarat and Assam Circle:

1. A case of Rameshchandra Sankalchand Patel, Retired TTA, Ahmedabad Telecom District, D/1/201, Akshardham Flat, Near Amibica Krupa Society, Ranip, Ahmedabad 0382480, Cell: 9429906556 – He had submitted his claim duly supported with authenticated documents to PGM ATD Ahmedabad on 08.01.2021 for the treatment of Covid-19 for hospitalization to Kidney Health Hospital, Ahmedabad for the period from 08.12.2020 to 21.12.2020. His case is not considered, since it is not covered under captioned rule.
2. Second case is of Shri Dashrathbhai H. Prajapati, Retired T.T. H.R. No: 198317489, o/o PGM ATD Ahmedabad. He was admitted in Hospital for the treatment of Covid-19 for hospitalization to Chandra-Mani Hospital, Girdharnagar, Shahibag, Ahmedabad as Indoor Patient from 23.08.2020 to 31.08.2020 by his family members as it is near to his residence. His case is not considered, since it is not covered under captioned rule.
3. Third case is of Mrs. Kalavati S. Patel, wife of Satishchandra G. Patel OS (G) O/O PTM STD Surat. She was admitted in Hospital for the treatment of Covid-19 in Shalby Hospital, Surat as Indoor Patient for the period from 07.04.2021 to 14.04.2021. The Pensioner submitted his claim on 18.05.2021 for Rs.1, 74,337.00 which is still pending.
4. Fourth case is of Shri Jamini Kante Das (Ex-TM), Kamrup Telecom District, Gauhati. He was admitted on 22.09.2020 in Marwari Hospital, Athgaon, Gauhati. His case is not considered, since it is not covered under captioned rule.

(B) We had addressed in regard on 07.07.2022, seeking required clarification/extension, but we regret to write that it was not understood in proper perspective and reply we received was deviation from the issue which we represented.

(C) The BSNL Corporate Office, vide its letter No: BSNLCO-ADMN/18/1/2021-ADMN dated 03.08.2022 has replied as under:

It says that " Specific relaxations under BSNLMRS in view of Covid-19 pandemic have been issued appropriately as per the prevailing health advisories and intensity of pandemic **to provide relief to employees of BSNL and should not be generalised**. However, the retired employee may go to non-empanelled hospitals for indoor treatment in case of emergency if there is no empanelled hospital/Govt Hospital available nearby." (Copy enclosed). Sir, as we understand no administration will distinguish medical facilities for working employees and pensioners.

Sir, your office is fully aware of the fact that during the period from 01.06.2020 onwards, pandemic Covid-19 was at its peak and had taken numerous lives. We therefore, request you to kindly modify the captioned order giving its effect from 25<sup>th</sup> March 2020. i.e. date of declaring lock down in the country; so that all the suffered gets justice.

Your noble action to extend the date will provide fiscal relief to such pensioners whose cases are though genuine and covered under the instructions of the captioned rule, but could not be considered due to specific dates mentioned in the said letter.

A line of reply is appreciated please

With kind regards,

Yours Sincerely

**(D.D.MISTRY)**

**Encl: As stated.**

Secretary BSNL/PSU  
Bharat Pension Samaj

Copy to:

1. Hon'ble PM Shri Narendrabhai, o/o PMO New Delhi.
2. Shri Ashwini Vaishnav, MOC, New Delhi.
3. The Secretary, DoT, New Delhi
4. The CGM Gujarat/Assam for forwarding such cases for sanction and not keeping in storage.
- 5 The CS BDPA (INDIA) Gauhati.
6. The SG BPS New Delhi