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# BHARAT PENSIONERS' SAMAJ

ESTABLISHED IN : 1955

(All India Federation of Pensioners' Associations)  
(Registered No. 2023 of 1962-63)

Member International Federation on Ageing, Montreal (Canada)  
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No: BPS/BDPA(I)/VKGOSALIA/RJ/MED-2023

Dated 15<sup>th</sup> March, 2023

To:

**Shri Sandeep Sawarkar**

Chief General Manager, BSNL,  
Gujarat Telecom Circle, 7th Floor, Telephone Bhavan,  
Navrangpura, Ahmedabad. 380009

Sub: Denial of conveying covering approval by your office and rejection the case by the O/o GMTD Rajkot on that ground– Case of Shri V.K. Gosalia, Retd. Sr TOA/TL O/O GMTD , Rajkot – HR No; 197309783.

Respected Sir,

1. With folded hands, we address this letter in order to appraise your honour towards the inhumane attitude and authoritative attitude of the Administration in most justified case. We put before you the following brief of the case supported with authenticated documents for considering the case with humane consideration and ground realities of the case.
2. Shri V.K. Gosalia, retired Sr. TOA/TL, HR No; 197309783 was on religious tour for Haridwar and onwards in the month of October, 2019.
3. Sir, as man proposes and God disposes; Shri V.K. Gosalia, hereinafter mentioned as Pensioner, fall sick and his family members consulted Doctor available nearby place; who advised to shift him in nearest well equipped Hospital.
4. A hospital known as “Himalayan Hospital” at Swami Ramnagar Dehradun 248014 (Uttarakhand State) - which was BSNL Empanelled Hospital; being nearer to place of Pensioner’s sickness, his family admitted him to the said hospital on 19.10.2019 at 11.00 AM.
5. The hospital medical expert team recognized it as a case of “Acute Anterior Wall MI and treated him for the same.
6. On improvement in Pensioner’s health; he was discharged on 22.10.2019.
7. Sir, during the hospitalization; the Pensioner family conveyed the information to the office of the GMTD Rajkot and in turn officer of GMTD Dehradun visited the hospital and gave the required report. Thus the Pensioner completed the formalities as required by the Department.
8. Thereafter, Pensioner submitted his medical claim for the said treatment for Rs. 1, 37,703/- on 06.12.2019 (i.e. within prescribed time limit for submission of Medical Reimbursement Claim) under clear receipt to the office of the GMTD Rajkot.
9. As a routine, while considering the case some objection and queries were raised by the Administration vide No: AOTA/MR/Objection/2017-18/19 Dated 20.01.2020. (Copy of letter enclosed for ready reference).

10. The Pensioner resubmitted his case complying with objections on 15.06.2020 (copy enclosed); but the Administration declined to accept the case and compelled the Pensioner to address the claim to your office through AO (TA) Rajkot. The Pensioner did so and submitted his claim on 15.06.2020.
11. Prior to this, the Pensioner had already applied to your office through AO (TA) Rajkot soliciting your covering approval on 20.11.2019 (copy enclosed).
12. Your office vides No: WLF/out of circle treatment/2019-20/32 dated 18.03.2020 declined to accord approval citing letter No; WLF10-5/Out of circle treatment/2017/8 dated 03.04.2017. (Copy enclosed).

We, therefore, request to consider the case and accord your approval of our of circle treatment treating it as emergent case.

Sir, out of circle treatment prior approval can only be obtained when it is planned treatment; which the rules on the subject envisages but in such case of emergency sickness; no one can expect the Pensioner to seek prior approval for out of state treatment.

We enclose herewith complete set of papers and request you to kindly consider the genuine case and accord required covering approval of out of circle treatment and causes its examination and sanction by the competent authorities.

With regards,

Yours Sincerely,

(D.D. MISTRY)  
Secretary BSNL/PSU  
Bharat Pensioner Samaj.

Copy to:

1. Shri P.K. Purwar, CMD BSNL, New Delhi.
2. Shri Rajiv Kumar, Director (F), o/o CMD BSNL New Delhi.
3. The District Secretary, Rajkot
4. Shri S.C. Maheshwari, SG BPS New Delhi
5. Shri Ashwini Kumar Vaishnav, MOC New Delhi.