

Government of India,
Ministry of Communication,
Office of Controller of Communication Accounts,
Gujarat Telecom Circle, 3rd Floor, P&T Admin. Bldg. Khanpur,
Ahmedabad-380001 ☎ 79-25501237, 25505138
✉ ccapension.guj@gmail.com



No: GJT/DOT Cell/Pension Adalat/

dated 31.05.2023

To:

D.D. Mistry,
Secretary BPS,
410-A/411-A, Swaminarayan Avenue, Near A.E.C. Over Bridge,
132 Ft. Ring Road, Naranpura, Ahmedabad-380013.

Ref: BPS/BDPA(I)/NPA/MAY/2023 Dated 17.05.2023

With reference to your letter dated 17.05.2023, it is informed that:

1. Pension Adalats organized by O/o CCA Gujarat, **provides a platform to pensioners to highlight their Pension related grievances.** It provides a channel of direct talks between the Pensioners and their Pension Sanctioning and Disbursement Authority (CCA Office). This office disseminates information about organizing Pension Adalat through O/c CGM BSNL Gujarat, this office's website, social media handles and through Advertisement in newspapers, so, that information reaches maximum Telecom pensioners across Gujarat. Further this office organizes Pension Adalats in different regions of Gujarat so that pensioners can personally attend the same. Further any pensioner across Gujarat can attend any Adalat either physically or virtually and directly present their grievances to this office. This office strives its best for redressal of the grievance.
2. However, it is made very clear that CCA Gujarat does not have any responsibility towards Pensioners' Associations of Gujarat. The cases high lightened by association till in this office have always been taken in good faith and this office strives towards 100% redressal of grievances. **But this should not be taken as a sign that CCA Gujarat has recognized Pensioner Associations a part of any official machinery of DoT.** It is clearly stated that this office is not concerned with image of association in front of anybody. There may be separate platforms across Gujarat for carrying out your association related activities and it is advised that your association should choose those platforms rather than disputing the proceedings of Pension Adalat of this office.
3. It is informed that in order to reach maximum number of pensioners of Gujarat, this office has a practice of informing Associations about Pension Adalat. It is made clear that this office has no responsibility of contacting associations or taking their views. It is advised that pensioner associations should try to bring only genuine grievance of pensioners on the open forum rather than using this platform for their ulterior motives like image building and buttress their claim among DoT Pensioners of being the largest association.
4. It is made clear that this office does not have any responsibility of sharing minutes of any Adalat with any Association. This office is only responsible towards pensioners, DoT and O/ CGCA.

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5. The cases of Shri S.P. Contractor, Shri M.D. Chaudhari and Shri M.G. Patel have already been taken up in good faith **at the highest level**. However, it is made clear that there is nothing pending in this office regarding the above cases. If any association does not have any knowledge about the steps taken by this office for settlement of their grievances, this office does not have any responsibility to update the same to any Pensioners' Association.
6. It is once again made amply clear that this office is only responsible towards its Pensioners and their welfare. This office has already performed to the best of its abilities in serving the pensioners of Gujarat, whether during issue of PPOs and GPF settlement of 6410 BSNL VRS retirees during Covid Lockdown of 2020 (in the shortest period of time in entire India) or issuing more than 200 Pension Revision orders post Hon'ble CAT Judgement of 2016 or current migration of all Telecom Pensioners to SAMPANN. **Feedback of Pensioners are always welcome but letters of association with ulterior motives and malicious intentions with hidden agenda of image building is strictly prohibited.**

The officers of CCA Gujarat are dedicated to resolve Pensioner's grievances. In case your association has any genuine grievance of pensioners, same may be addressed to this office. This office shall make efforts to resolve their grievance at the earliest.

Accounts Officer (Pension),
Gujarat Telecom Region,
Ahmedabad

