

624155/2023

Government of India
Ministry of Health and Family Welfare
Department of Health & Family Welfare
(CGHS-I Section)

Nirman Bhawan, New Delhi
Dated:-25-10-2023

CIRCULAR

Subject: Maintaining sincere behaviour with patient-reg.

It has come to the notice that there have been instances where the expected standards of behaviour by the medical officers has not been met with CGHS beneficiaries. This Ministry has taken a serious note of the same. All Additional Directors of CGHS cities are, therefore, advised to direct the medical officers/ staff under their administrative control to maintain cordial and respectful behaviour while dealing with patients. It is their responsibility not only to diagnose and treat ailments but also provide solace and reassurance to the patients under their care.

Signed by

Vangara Prasad

Date: 25-10-2023 11:55:50

(Vangara Prasad)
Under Secretary to the Govt. of India

To,
ADs of all CGHS Cities.

Copy to:

1. O/o Hon'ble HFM.
2. O/o Secretary, MoHFW.
3. O/o AS & DG (CGHS).
4. PPS to JS (CGHS)
5. PS to Director (CGHS)
6. ADDG (HQ)
7. Director (CHS), MoHFW.
8. DS(CGHS)
9. President, AICGHSEA