



A SYMBOL OF  
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MEMBER SCOVA

# BHARAT PENSIONERS' SAMAJ

(All India Federation of Pensioners' Associations)  
(Registered No. 2023 of 1962-63)

Member International Federation on Ageing, Montreal (Canada)

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NO: BDPA(I)/BPS/Sarojben/FP/2023

Dated 18<sup>th</sup> October, 2023

To:

**Ms. Jayati Samaddar,**

Controller of Communication Accounts,

Gujarat Telecom Region,

7th Floor, P & T Administrative Bldg,

Opp. Khanpur Post Office, Ahmedabad-380001

Sub: Inordinate is issuing Family Pension Order – Case of Smt. SarojbenArvindbhai Patel, w/o of late Shri Arvindbhai Zinabhai Patel, Untdi – expired on 22.05.2023.

Respected Madam,

1. We write to bring to your kind notice a clear cut case of inordinate delay in handling of Family Pension case of **Smt. Sarojben Arvindbhai Patel**, w/o of late Shri Arvindbhai Zinabhai Patel, Untdi – expired on 22.05.2023. He was holding PPO No: 382015071298416 dated 01.08.2015 issued by your office.
2. Her husband Arvindbhai Zinabhai Patel, BSNL Pensioner, expired on 22.05.2023 and his spouse Smt. Sarojben Arvind Patel, made an application to sanction Family Pension to her vide her application dated 22.06.2023 (Copy enclosed) with death certificate and furnishing all required information.
3. The Pensioner was holding Joint Bank Account with Bank of Baroda, Untdi Dist: Valsad under Account No: 02560100008139.
4. The Family Pensioner had submitted all required documents to your office on 16.06.2023 which were received by your office.

5. Thereafter she was phonically asked to submit Bank Mandate Form, which were also sent to your office on 22.06.2023.(copy enclosed for ready reference).

As we understand from viewing all the documents submitted by her, the Family Pensioner's application is complete and nothing is wanting. *However, if for any reason whatsoever, your office feels something more required, then also there is no justification for your office to keep the case undecided.*

We, therefore, request you to kindly examine the case and cause early issuance of her Family Pension from due date.

With regards,

Yours Sincerely,

  
(D.D. MISTRY)  
Secretary BSNL/PSU

Encl: Copy of her application and mandate form.

Copy to

1. Shri V. Srinivas, Secretary (Pension), [secy-argp@nic.in](mailto:secy-argp@nic.in), New Delhi
2. Dr. Neeraj Mittal, [secy-dot@nic.in](mailto:secy-dot@nic.in)
3. Shri S.C. Maheshwari, SG BPS, New Delhi