



A SYMBOL OF
PENSIONERS' UNITY
MEMBER SCOVA

BHARAT PENSIONERS' SAMAJ

(All India Federation of Pensioners' Associations)
(Registered No. 2023 of 1962-63)

Member International Federation on Ageing, Montreal (Canada)
2/13-A - LGF Backside, Jangpura - 'A', New Delhi - 110 014

Mobile : 09868488199 | Telephone : 011-24376642

E-mail : bharatpensioner@gmail.com | Website : www.bharatpensioner.org

Correspondence Address : 410-A/411-A, Swaminarayan Avenue, Near A.E.C. Over Bridge, 132 ft. Ring Road, Naranpura, Ahmedabad - 380013.
Ph. : (O) 079-27476566 | (M) +91 98790 90682 | E-mail : didimistry@gmail.com | Web : www.bdpa.in

No:BPS/BDPA(I)/DoT-Phone/Excess Billing

Dated 8th November, 2023

To: Shri Pravin Kumar Purwar,
C.M.D.

Bharat Sanchar Bhawan, M.C. Mathur Lane, Janpath,
New Delhi 110001

Sub: Sending Excessive Bills to BSNL Pensioners on their RE-DOT Connection.

Respected Sir,

1. We write to invite your kind attention to a Corporate Office letter No: 2-7/2000-PHA dated 20.07.2007 which provides rent free concessional telephones to the residence of BSNL Pensioners with specific free calls as per category.
2. We are perturbed to bring to your kind notice that we are in receipt of numerous complaints from our members that they have received their bill showing amount ranging from 3000 to 7000.
3. The issue of concern is that no one in any BSNL Offices is in a position to reply to the Pensioners the details of the bill or any reason thereof and making them to run from pillar to post frantically in their old age.
4. As we understand, this is due to some technical error in programming by ITPC Poona.

We, therefore, request you to kindly cause instructions to correct the programme by ITPC Poona.

With regards,

(D.D. MISTRY)
Secretary BSNL/PSU

Copy to:

1. Shri Govind Kewlani, Chief General Manager, ITPC, Poona.
2. Shri S.C. Maheshwari, SG BPS New Delhi