



A SYMBOL OF
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MEMBER SCOVA

BHARAT PENSIONERS' SAMAJ

ESTABLISHED IN : 1955

(All India Federation of Pensioners' Associations)
(Registered No. 2023 of 1962-63)

Member International Federation on Ageing, Montreal (Canada)
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NO.BPS/BDPA(I)/MED/JGB/2024

dated 25th January, 2024

To:

Mr. Sandeep Sawarkar, ITS,
Chief General Manager, BSNL,
Gujarat Telecom Circle, Ellis Bridge Ahmedabad. 380006

Sub: A request to consider Indoor Medical Reimbursement claim of Late Mrs. Pushpaben J. Barot wife of J.G. Barot amounting to Rs.79424.00
Ref: GMTD Mehsana letter Nos. A-45/MR/ID/JGB/Ex.TOA/2022-23/46 & 86 dated 17.05.2023.

Respected Sir,

1. We are forwarding herewith a copy of representation received from J.G. Barot Retd. Sr.TOA (G), Patan-384265 dated 30.11.2023 addressed to your office and acknowledged on 08.12.2023 on the captioned subject.
2. The said representation is with reference to GMTD Mehsana letter Nos. A-45/MR/ID/JGB/Ex.TOA/2022-23/46 & 86 dated 17.05.2023 in response to the medical reimbursement claim submitted by the Pensioner for Medical Treatment taken by her wife Pushpaben J. Barot, claiming the amount of Rs.79424.00
3. As per the representation of the Pensioner Mrs. Pushpaben J. Barot – wife of the Pensioner – was became suddenly unconscious on 22.08.2022 at 09.00 AM and was admitted to Geeta Hospital - nearest hospital – for intensive care and due to continuance of deteriorating of her health, Dr. Mehul K. Patel, MD (Medicine), IDCCM, FCCS, Physician, Cardiologist and Critical Care Specialist advise to refer to Ahmedabad at 03.22 AM. She was shifted to Ahmedabad in Ambulance with life support system and was admitted to K.D. Hospital, Ahmedabad on 23.08.2022 at 07.00 AM with phonic information to the office of the GMTD Mehsana.
4. She expired on 24.08.2022 in the hospital at about 01.30 AM.
5. The Pensioner submitted Two Bills of her indoor medical treatment:
(1) Rs.70424.00 of Geeta Hospital
(2) Rs.92120.00 for K.D. Hospital, Ahmedabad.
6. We are happy to see that the bill for the treatment taken in K.D. Hospital has been paid.
7. For the bill of Geeta Hospital, Mehsana, the same has been rejected by the GMTD Mehsana vide his letter dated 04.08.2023 (Copy Enclosed), wherein it is mentioned that:



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- I. On reviewing your claims, it is found that you had not taken the mandatory approval of the CGMT Gujarat for taking treatment in non-recognized hospital. Moreover, no timely intimation was given to this office by you for obtaining such approval.
 - II. According to Para 2.2.2 OF BSNL MRS Policy “In emergency cases, the reimbursement will be allowed for treatment in non-recognized hospital with the approval of CGM for field office employees and concerned Director of BSNL Board for C.O. employees. The amount will be restricted to rates applicable for a particular recognized hospital to be notified by CGM/BSNL CO.”
7. The pensioner has in his representation to you submitted written appeal to your office vide my representation dated 04.08.2023 (copy enclosed); wherein he has state that:

With reference to a say that ” that you had not taken the mandatory approval of the CGMT Gujarat for taking treatment in non-recognized hospital” I have to explain *that in emergent cases for admission of patient in non-recognized hospital, it is not feasible as first priority is to take care of patient and seek post-approval.* Here in my case, she was admitted on 22.08.2022 at 09.00 AM and discharged on 23.08.2022 at 07.00 AM. Sir, this shows that it is practically impossible to seek pre-approval of your office. As required, Shri S.B. Sheth, AGM (Admn) was informed within one hour of her admission.

We therefore request your office to consider emergent need to admit her and to accord necessary approval for admitting her in non-recognized hospital; as required by the GMTD Mehsana and pass second bill restricting it to rates applicable for a particular recognized hospital to be notified by your office.

With regards,

Yours Sincerely,

(D.D. MISTRY)
Secretary BSNL/PSU

Encl: As stated.

1. Shri Sharma, Pr. GM (Finance), o/o the CGM Gujarat, Ahmedabad.
2. The GMTD Mehsana.
3. Shri S.C. Maheshwari, SG BPS New Delhi
4. The Pensioner.