



# BHARAT PENSIONERS' SAMAJ

(All India Federation of Pensioners' Associations)

(Registered No. 2023 of 1962-63)

Member International Federation on Ageing, Montreal (Canada)

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No:BPS/BDPA(I)/Sudhaben-Upadhyay/FP/2024

Dated 4<sup>th</sup> April, 2024.

To:

**Ms. Anuradha Joshi Durgapal,**

Controller General Of Communication Accounts

228,2nd Floor UIDAI Building,

**New Delhi-110001**

Email: cgca-dot@gov.dot.in

**Inordinate delay in**

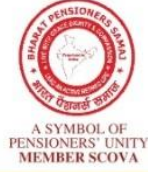
**Family Pension Case**

Sub: A request to intervene and expedite issuance of Family Pension – Case of Smt. Sudhaben P. Upadhyaya – wife of late Shri Pramodchandra J. Upadhyay – Vadodara.

Respected Madam,

We forward herewith a case file ending with a reminder dated 04.12.2023 addressed to the CCA Maharashtra Circle, Mumbai by the Family Pensioner Smt. Sudhaben P. Upadhyaya – wife of late Shri Pramodchandra J. Upadhyaya – Vadodara. The brief of the case is given below.

1. That Shri Pramodchandra J. Upadhyaya was retired on 28.02.2011 as DE and his pension was sanctioned by the CCA Maharashtra Circle, Mumbai vide Pen Code 4020111021200667 and his pension was drawn from the State Bank of India, Sayajiganj, Vadodara under Account No: 10188340460 (copy of Pension Book enclosed).
2. The Pensioner expired on 19.09.2023 (Copy of death certificate enclosed).
3. On Page No.10 of PPO, name of Smt. Sudhaben P. Upadhyay (wife) was mentioned with 16.07.1954 as her birth date as eligible member for pension in the event of the death of pensioner.
4. As such, Smt. Sudhaben Pramodchandra Upadhyay applied for her Family Pension vide her application dated 09.10.2023 (Copy enclosed) addressed to CCA, Maharashtra Circle, Mumbai furnishing the following documents.
  - A. Copy of Death Certificate dated 29.09.2023.
  - B. Copy of PPO No. CCA/MH-MBI/PEN/PJU/P-8993 Pen Code 402011021200667
  - C. Copy of her Aadhar Card No: 8565 1195 3067
  - D. Copy of her Pan Card No. ABGPU3095C
  - E. Copy of Bank Pass Book: SBI Sayajiganj, Vadodara Account No: 10188340460
  - F. Four photo of herself.
  - G. Pensioner's letter and authority and undertaking.



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ESTABLISHED IN : 1955

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We regret to write that the case was kept unattended for more than one month and only on her reminder the CCA MH Circle, Mumbai vide his letter dated 14.11.2023 asked the Manager (CPPC) State Bank of India, Navi Mumbai to return disburser's portion for processing the family pension.

**Madam Sir, we regret to state that since last six months, the case is pending for want of any response from SBI CPPC Navi Mumbai. We fail to understand the logic of the CCA Maharashtra Circle for insisting return of disburser's portion of PPO.**

Since now SAMPANN System is successfully introduced, we do not find any reasoning of CCA Maharashtra Circle to insist for return of disburser's portion of PPO, when the CCA himself is quite competent sanction Family Pension and draw the same through SAMPANN from his office.

Your action in the matter will be blissful for the family pensioner.

With regards,

Yours Sincerely,



(D.D. MISTRY)  
Secretary BSNL/PSU  
Bharat Pensioner Samaj

Copy to:

1. Shri V. Srinivas, Secretary (Pension), DOPPW, New Delhi
2. The CCA Maharashtra Circle, Mumbai.
3. The Manager State Bank of India (CPPC), Navi Mumbai.
4. Shri S.C. Maheshwari, SG BPS New Delhi.
5. The Pensioner.