



BHARAT PENSIONERS' SAMAJ

ESTABLISHED IN : 1955

(All India Federation of Pensioners' Associations)
(Registered No. 2023 of 1962-63)

Member International Federation on Ageing, Montreal (Canada)

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No: BPS/BDPA(I)/DLC/2023

Dated 23rd November, 2023.

To:

Ms. Anuradha Joshi Gurgapal,

Controller General of communication Accounts,
New Delhi

Sub: A request to develop a device for ensuing automatic updating of Digital Life Certificate in SAMPANN.

Ref: Your letter No: 13-50/2020-21/BA&IT/10007 to 10036 dated 21.11.2023.

Respected Madam,

1. We appreciate your concern for the Pensioners/Family Pensioners and issuing order extending validity of submission of Digital Life Certificate by one month for those whose Digital Life Certificate is expiring in October, 2023 and providing them relief by assuring the continuance of their Pension.
2. The order is issued with a purpose with provided relief to the Pensioners/Family Pensioners. But regrettably, we are in receipt of numerous queries from Pensioners/Family Pensioners, those Pensioners/Family Pensioners who have already submitted their Digital Life Certificate in October, 2023 through Jeevan Pramaan, their names are not updated in system and continue to appear in the list of Pensioners/Family Pensioners in the list of Digital Life Certificate not received/due. We have seen such situation in Tamilnadu and Gujarat Circle.
3. *We feel that such situation is aroused as no provision exists in the present system of Digital Life Certificate updating.*
4. The very purpose of Digital Life Certificate is to avoid sending it through email/down loading the Digital Life Certificate and send it to CCA concern and the said purpose is defeated when Digital Life Certificate generated are not reflected in the system and Pensioners/Family Pensioners continue to see their names in pending list of Digital Life Certificate.
5. The Pensioners/Family Pensioners are embarrassed when their email/information of already supplied Digital Life Certificate remains unanswered and making their hurly burly to ensure continuance of their pension.
6. We have been informed that the official handling the issue asks the Pensioners/Family Pensioners to submit copy of their Aadhaar Card and details, which are already been submitted.
7. We have been informed that though majority of Pensioners/Family Pensioners have submitted, the CCA office may take three to five months. This is required to be looked in to.
8. We are aware that the necessary guide lines for automatic updating exist to avoid manual intervention.

We are fully confident and aware of your sympathy towards the issue of Pensioners/Family Pensioners and always suggesting various ways by your esteemed team foreseeing the difficulties and always endeavoring to minimize the hardships.

We, therefore, request you to kindly take note of the issue and devise a foolproof system for automatic updating of Digital Life Certificate submitted in the system.

With Regards,

Yours Sincerely,

(D.D. MISTRY)
General Secretary.

Copy to:

1. The Secretary, DoT, New Delhi
2. The Member (Services), DoT, New Delhi.
3. Shri S.C. Maheshwari, SG BPS New Delhi