



A SYMBOL OF
PENSIONERS' UNITY
MEMBER SCOVA

ESTABLISHED IN : 1955

BHARAT PENSIONERS' SAMAJ

(All India Federation of Pensioners' Associations)

(Registered No. 2023 of 1962-63)

Member International Federation on Ageing. Montreal (Canada)

2/13-A - LGF Backside, Jangpura - 'A', New Delhi - 110 014

Mobile : 09868488199 | Telephone : 011-24376642

E-mail : bharatpensioner@gmail.com | Website : www.bharatpensioner.org

Correspondence Address : 410-A/411-A, Swaminarayan Avenue, Near A.E.C. Over Bridge, 132 ft. Ring Road, Naranpura, Ahmedabad - 380013.

Ph. : (O) 079-27476566 | (M) +91 98790 90682 | E-mail : didimistry@gmail.com | Web : www.bdpa.in

No.BPS/BDPA(I)/KYC/2024

dated 4th May, 2024

To:

Shri Vijay Kumar,

Controller of Communication Accounts,

Gujarat Telecom Region, Ahmedabad-380001

Sub: A request to set up machinery in your office to cope up with the work of KYC updation.

Respected Sir,

1. On introduction of SAMPANN system, the Pensioners are feeling comfortable so far as their issue for their Pension is concerned, as now it has become one window system for them.
2. We are also aware of the fact that at present your office is passing through acute paucity of working hands and with available staff, your office is making strenuous efforts to cope up with the multifarious of pensioners and suit with new system.
3. Now we would like to say that in order to make system pensioners friendly, updating of KYC has become obligatory for all the Pensioners to utilize the benefit of system; and non-updating results in depriving the pensioners to avail the device.
4. We are aware of the heavy quantum of work to be attended to; but now in the present situation, we have no option but for carrying the work within certain time frame.
5. ***To enlighten you on the dissatisfaction from our Pensioners, we enclose herewith a list of 1061 pensioners of Vadodara District, who have already submitted their KYC long back but till date their KYC not updated in system.***

We therefore request you to kindly devise a system for updating of KYC work in your office within certain timeframe so that the pensioners can avail the benefit of system.

With regards,

Yours sincerely,

(D.D. MISTRY)

Secretary BSNL/PSU

Encl: List of Pensioners who have submitted their KYC.

Copy to: (1) The Addl. Secy. CGCA New Delhi (2) The Secy DOPPW New Delhi (3) Member Finance DoT, New Delhi. (4) Shri S.C. Maheshwari, SG Bharat Pensioner Samaj, New Delhi.s