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No.BPS/BDPA(I)/MINABEN/FP/2024 To: **Shri Vijay Kumar,** C.C.A. Gujarat, Ahmedabad-380001 Dated 15th May, 21024

TWO YEARS OLD FAMILY PENSIONER CASE

Sub: Inapt handling of Family Pensioner's case by the Postal Authorities/now-with

CCA Gujarat – Case of Smt. Meenaben C. Darji – widow of Champaklal Nathalal Darji, Retd STS O/O PGMTD Vadodara.

Respected Sir,

- 1. We seek your kind permission to place before you a case of inapt and irresponsive handling of the Family Pensioner's case by the Postal Authorities/now-with CCA Gujarat Case of Smt. Meenaben C. Darji widow of Champaklal Nathalal Darji, Retd STS O/O PGMTD Vadodara; depriving her Family Pension since last more than two years.
- The Pensioner Champaklal Nathalal Darji, STS O/O/ PGM Vadodara District was on his retirement issued PPO No: GJT/DOT-CELL/15/1/4702 on 21.04.2009 and he was assigned PIN: 382008111205242; wherein name of his wife Meenaben C. Darji was also incorporated as eligible Family Pensioner with Birth date 21.11.1952.
- 3. The Pensioner was drawing his pension from BODELI S.O. 391135 and holding Joint Saving Bank Account No. 6140881781 ISFC : IPOS0000DOP.
- 4. The Pensioner Expired on 02.03.2022 and being eligible Family Pensioner, his wife Meenaben Champaklal Darji applied to the Post Master Dabhoi H.O. enclosing copy of Death Certificate vider her application dated 07.04.2022 under intimation to your office under clear acknowledgement from Post Master (LSG) Bodeli S.O. 391135 (Copy enclosed).

- 5. Since did not get any response, she applied to your office for sanctioning her Family Pension vide her application dated 29.092.2024 furnishing follow documents:
 - A. Copy of Death Certificate.
 - B. Copy of PPO No: GJT/DOT-CELL/15/1/4702 on 21.04.2009 & SAMPANN PPO No. 382008111205242
 - C. Copy of Aadhar Card.
 - D. Copy of Pan Card.
 - E. Post Office Bodeli Saving Bank Accounts.
 - F. Four Photos.
 - G. Mandate Form
- 6. Since she did not get any reply/response from your office, she once again issued a reminder dated 09.05.2024 to your office; once again furnishing same documents,

We reasonably feel that the case is delayed beyond normal permissible time and the Family Pensioner is made to suffer for fault on her side.

We therefore request you to kindly cause issuance sanction for her Family Pension at the earliest from due date.

With regards,

Yours Sincerely,

(D.D.MISTRY) Secretary BSNL/PSU

Encl: As stated.

Copy to:

- 1. Shri Manish Sinha, Addl Charge, C.G.C.A. New Delhi
- 2. The S.S.P. Vadodara.
- 3. The Secretary, DoT, New Delhi
- 4. The Secretary, DOPPW, New Delhi
- 5. Shri S.C. Maheshwari, SG BPS New Delhi.