



A SYMBOL OF
PENSIONERS' UNITY
MEMBER SCOVA

BHARAT PENSIONERS' SAMAJ

(All India Federation of Pensioners' Associations)
(Registered No. 2023 of 1962-63)

Member International Federation on Ageing, Montreal (Canada)

2/13-A - LGF Backside, Jangpura - 'A', New Delhi - 110 014

Mobile : 09868488199 | Telephone : 011-24376642

E-mail : bharatpensioner@gmail.com | Website : www.bharatpensioner.org

ESTABLISHED IN : 1955

28/03/2024
Admin-I

Correspondence Address : 410-A/411-A, Swaminarayan Avenue, Near A.E.C. Over Bridge, 132 ft. Ring Road, Naranpura, Ahmedabad - 380013.
Ph. : (O) 079-27476566 | (M) +91 98790 90682 | E-mail : didimistry@gmail.com | Web : www.bdpa.in

No:BPS/BDPA(I)/DLC/TN/2024

Dated 22nd March, 2024.

To:

Sh. Shashi Bhooshan Kumar,

Under Secretary,

Department of Pension & Pensioners' Welfare,

Janpath Bhawan, B Wing, 8th Floor,

New Delhi - 110001

Sub: Severe hardships being faced by the BSNL & DoT Pensioners of Tamilnadu Circle, resulting in to stoppage of their pension.

Sir,

1. The Circle Secretary, BDPA (INDIA), Tamilnadu Circle has drawn our attention towards the Severe hardships being faced by the BSNL & DoT Pensioners of Tamilnadu Circle, resulting in to stoppage of their pension vide his letter dated 21.03.2024 addressed to the CGCA New Delhi which painfully describes hardships being faced by the pensioners. We feel that your kind intervention in the subject matter is essential and therefore we write this letter to you with a hope for early action in the matter.
2. We have been told that the office of the CCA Tamilnadu Circle, Chennai is facing acute shortage of staff resulting into settlement of just and genuine grievances of Pensioners and Family Pensioners.
3. To substantiate, we draw your kind attention towards the letter dated 29.02.2024, wherein he has called staff on deputation from other departments, there details whereof are as under:

	Name of Post	Pay Matrix Level (7 th CPC)	No. of Posts likely to be filled.	Place of Posting
1	Sr. Accountant (Gr-B Non-Gazetted)	Level 6 (35000-112400)	12	Chennai
2	JR. Accountant (Gr-C)	Level 5 (29200-92300)	11	
3	Personal Assistant (Gr-B Non-Gazetted)	Level 6 (35000-112400)	01	
4	Lower Division Clerk (Group-C)	Level 2 (19900-63200)	13	
5	Multi-Tasking Staff (Group-C)	Level 1 (18000-56900)	6	
TOTAL			33	

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A Monthly Magazine of Pensioners for
Pensioners by Pensioners

READ

BSNL PENSIONERS NEWS GUJARAT

A Quarterly Magazine for Pensioners by
BSNL & DOT Pensioners Association (India)



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4. Migration of pension drawing work from various banks and GM Postal Accounts to the CCA, T.N. Circle has manifold increased in view of implementation of SAMPANN PROGRAMME. In new system the workload on the existing staff is increased manifold and CCA Office is unable to cope up with work with present clerical strength of staff.
5. There are about 62,000 pensioners for whom the pension/FP is drawn every month in this office consequent on the migration. The clear result is the grievances of Pensioners and Family Pensioners are remaining unattended for weeks to gather. *Prior to introduction of new scheme, the said work was handled by the Department of Posts & Various Banks.*
6. There is heavy delay in commencement of Family Pension, as the work is now centralized; and there is delay in verification of process in examining necessary documents, such as death certificate etc. from the spouses.
7. Sir, due to heavy workload to be handled by limited staff, this has been naturally forcing the existing senior staff to go for VR. Thus the ultimate sufferers are the pensioners and Family pensioners. Automatic stoppage of pension drawal for want of Life Certificate in the SAMPANN has further increased the workload and aggravated the situation very badly. We need not state that after discontinuation of drawal of pension for want of DLC, it takes more time for drawal of Pension Arrear, as the CCA has to obtain special sanction from other competent authorities.
8. As if this is not suffice, holding of quarterly Pension Adalat and special Campus for submission indirectly add fuel to fire, as the staff is diverted for such work for timely hearing grievances of Pensioners. We propose that till such time, the situation becomes normal, holding of Quarterly Pension Adalats and Organizing Camps for DLC may be differed at least for six months as precautionary measure.

We, therefore, earnestly request to kindly issue suitable instructions to CGCS to review situation before it is reaching its worsening peak point and expedite the deputation process/recruitment of required staff.

We also request that till such time CCA TN is able to cope up with work the practice of automatic stoppage of pension/FP in SAMPANN software for want of LC may kindly be dispensed with by finding alternate methods to verify the existence of the pensioners if there is abnormal delay in submission of LC.

With regards,

Yours Sincerely,

(D.D. MISTRY)
Secretary BSNL/PSU
Bharat Pensioner Samaj

Copy to:

1. The CGCA New Delhi.
2. The Pr. CCA TN Circle, Chennai
3. Shri S.C. Maheshwari, SG BPS New Delhi.
4. The CS BDPA (I), TN Circle, Vellore.

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