

BHARAT PENSIONERS' SAMAJ

ESTABLISHED IN : 1955

(All India Federation of Pensioners' Associations)
(Registered No. 2023 of 1962-63)

Member International Federation on Ageing, Montreal (Canada)
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No.BPS/BDPA(I)/Sapna/Navsari/FP/2024

dated 23.10.2024

To:

Shri Vijay Kumar,

Controller of Communication Accounts,
Gujarat Telecom Region, Khanpur,
Ahmedabad-380001

FAMILY PENSIONER CASE

2ND REMINDER

Sub: A request to expedite Family Pension case of Sapna V. Motwani, unmarried daughter of Late Shri V.C. Motwani, Navsari.

Ref: (1) DoT New Delhi No: 7-47/2016/PFP-POLICY/Pt-1/3402 to 3433 dated 21.02.2021

(2) Our letter No: BPS/BDPA(I)/Sapna/Navsari/FP/2024 dated 09.07.2024.

(3) Your letter No: GJT/DoT Cell/15/1161 dated 19.07.2024 to Pr.GMT Surat

Respected Sir,

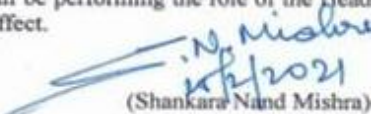
1. Sir, DoT New Delhi No: 7-47/2016/PFP-POLICY/Pt-1/3402 to 3433 dated 21.02.2021 reads as follows “

| S No | Type of Revision | Documents Required | Documents to be submitted by pensioner to Head of Office | Direct Processing by Pension Section in CCA office |
|------|---|--|--|---|
| 1 | Conversion to Family Pension when eligible claimant is other than family pensioner mentioned in the PPO (including BSNL VRS 2019 and Bank Migrated cases) | - Form 14 with all enclosures - Death Certificate - Mandate Form | Form 14 to be submitted to Head of Office | No. Initiated only after Form 14 with required enclosures is duly forwarded by HOO |
| 2 | Commutation Revision (including BSNL VRS 2019) | Form 1/2 | Form 1/2 to be submitted to Head of Office | No. Initiated only after Form 1/2 with required enclosures is duly forwarded by HOO |

The above process is leading to delay in settlement of above pension revisions. Further, this is causing great inconvenience to SAMPANN pensioners. Further, most of the BSNL VRS 2019 pensioners shall be applying for deferred commutation in coming years. In light of above and in order to provide further convenience to pensioners, the above processes have been reviewed.

Accordingly, I am directed to convey that all SAMPANN pensioners may submit the respective forms in regard to above two revisions directly to the CCA offices which shall be performing the role of the Head of the office for the purpose of these two revisions with immediate effect.

This issues with the approval of Member(F).


(Shankara Nand Mishra)
Director (A/c-I & DFU)
Email: div.dfu-dot@nic.in

Copy for kind information and necessary action

1. Addl. CGCA
2. CMD BSNL

As provided in the captioned letter, we had addressed you our letter No: BPS/BDPA(I)/Sapna/Navsari/FP/2024 dated 09 to you with following documents/informations:

2. Late Shri V/C/ Motwani, was retired as Sr. TOA ON 31.01.2003. He was issued PPO No: 38200301120946 and was drawing his Pension under Sampann.
3. He expired on 12.05.2024. Copy of death certificate enclosed.
4. His wife Hariben Vensiram Motwani, expired on 10.02.2016, i.e. prior to death of the Pensioner. Copy of death certificate enclosed.
5. **Sapna V. Motwani being unmarried daughter of the Pensioner, applied for Family Pension enclosing all required documents to your office vide her application dated 29.05.2024.**
6. She also submitted her Aadhar Card and Pan Card Copy.
7. She also forwarded Mandate Form duly signed by the Bank Authorities, Blank Cheque and first page of her SBI Account Number.

A. Sir, we had made it crystal clear that she has made over all these papers to the office of the Pr. General Manager Telecom, BSNL, Surat Telecom District long back and there is no progress; so your kind intervention is needed.

B. **We regret to write that instead of following the instructions of the DoT, your office had vide No: GJT/DoT Cell/15/1161 dated 19.07.2024 to Pr.GMT Surat** intimating him that an application of Ms. Sapna V. Motwani, D/o Late V.C. Motwani was received for granting her family pension for unmarried daughter. A letter was sent to her for sending the pension papers through Head of Office from where the pensioner had retired. Thereafter a letter has been received from BDPA (I) in which it is informed that all the relevant documents in r/o of Ms. Sapna V. Motwani have been submitted to Pr. GM BSNL Surat long back.

C. Sir, it is a matter of regret that notwithstanding clear instructions from DoT, your office had instead of performing the role of the Head of the office for the purpose, you have asked the Pr. GMTD Surat to act.

D. We have at all no objection, if your instructions have been carried out. But it is painful to say that though the FP has provided all the required documents to Pr. GMTD Surat, the BSNL Office is looking the issue at snail speed and the poor lady is suffering.

Since all the required formalities have been completed by the Family Pensioner, we find no justification to delay the finalization of the issue.

We hope for humanitarian approach to the issue and waiting for finalization.

With Regards,

Yours Sincerely,


(D.D. MISTRY)

Secretary BSNL/PSU

Copy to:

1. The CGM Gujarat Circle, Ahmedabad.
2. Member Services, DoT, New Delhi
3. O/O the CGCA New Delhi
4. Shri V. Srinivas, Secretary, DOPPW, New Delhi.
5. Shri S.C Maheshwari, SG BPS New Delhi.