PHA Section [Corporate office-Admn. Branch] Ist floor, Bharat Sanchar Bhawan Janpath, New Delhi No.23329735



Date: 04.12.2024

## No. BSNLCO-ADMN/80/2/2020-ADMN

To, The CGMs/Unit Heads, BSNL.

Sub: Use of Digital Life Certificate for validation of Concessional Connection provided to BSNL retired employee.

Ref. (i) Circular no.11/2007-PHA dated 20.07.2007.

(ii) BSNLCO-ADMN/61/13/2022-ADMN dated 21.11.2024.

Vide Circular referred at s.no(i) above, BSNL retirees are required to submit the physical Life Certificate to the commercial officer for continuation of the concessional telephone connection.

In order to facilitate these retirees and provide them with a smoother process for the continuation of their connection i.e CTC/BB/FTTH/GSM, it has been decided that:

- (a) The Digital Life Certificate issued by the Jeevan Pramaan Portal may be accepted for the continuation of the connection availed by the BSNL retiree.
- (b) Vide circular at reference under (ii) above, Circles have already been asked to nominate one AGM/SDE under Admin/HR section to oversee the processing and validation of digital life certificate received via email/messenger for retired employee. The same may be shared by the nodal officer with the commercial section for validation of the concessional connection of retired employee.

A compliance report for the same shall be submitted by 20th December 2024 positively, for perusal of DIR(HR).

This issue with the approval of the competent authority.

(Rajiv Kumar Sharma) DGM (Admn & PR)