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No.BPS/BDPA(I)/MotiSagar/2024

MEMBER SCOVA

Dated 9<sup>th</sup> December, 2024.

To:

## Shri Robert Ravi, <u>Case pending since four years.</u> CMD

BSNL Bhawan, H.C. Mathur Road, Janpath, NEW DELHI 110 001.

Sub: Non-payment of one time subscription for CGHS – Case of Moti Sagar, Retired D/Man, O/O EF(C) bcd-2 AGR New Delhi – (Residing at 20 D, Evershine Appts, D Block, Vikaspuri, New Delhi 110018) - on 31.12.2003.

Ref: Our letter dated 15.03.2024.

Respected Sir,

- 1. We write to invite your kind attention against long pending case of one time subscription of CGHS by the Pensioner which is pending in the office of the Chief Engineer, Civil, NTR New Delhi. Required information is furnished below:
  - a) The Pensioner had effected the payment to the CGHS Authorities for Rs.54,000/- (Rupees Fifty Four Thousand only) vide DD No. XAB 540532 dated 28.12.2020 of Punjab National Bank, New Delhi in favour of the Accounts Officer, CGHS, New Delhi (Copy enclosed Annexure-10).
  - b) As required, the Pensioner had surrender his MRS Card No: NTR/0120RC and had obtained certificate from the AGM (MRS) O/O CGM CN (TX-North), New Delhi (Copy enclosed Annexure-3).
  - c) The Pensioner was issued Index Card by the CGHS Authorities enlisting name of Pensioner and his wife on 28.12.2020. (Copy Enclosed Annexure-2).
  - d) Pensioner had applied for refund of the subscription paid by him at detailed in Para a) to his Office on 23.12.2020 under clear signature of SDE (P&A) on 11.1.2021 accompanied with copy of his PPO No: 2-1/PC/7740/ppo-5517/2003/Pen (copy enclosed – Annexure-5). The Pensioner's Vendor No: R-80340422.
  - e) He had also given copy of blank cheque of Punjab for credited the refund in his account. (Annexure-1).

Since the Pensioner did not get refund despite many reminders, we had represented the case to Secretary DoT New Delhi.

The MoC New Delhi vide No: 4-12(01)/2024-PAT dated 07.10.2024 forwarded our letter to CMD BSNL New Delhi for necessary action (Annexure-8). In turn, Corporate Office asked report from the CAO (FA), CNTx North Circle, New Delhi.

The CAO (FA), CNTx North Circle, New Delhi vide his letter No: AO (P&A)/CGM CNN/Misc./2024-25 dated 03.04.2024 (Annexure-7). It Para 2 & 3 reads as under:

- 2. Civil wing of NTR vide order number 1(134)/SE(C)/BSNL/CGHS File/53 Dated 15.01.2021 issued sanction memo for payment of Reimbursement of CGHS Subscription amount Rs 54000/- to Sh. Moti Sagar Retd, D/Man which was duly processed by Payroll Section of CNTx- North Circle and paid along with Salary for the month of January 2021 on dated 22.02.2021 (Copy of sanction memo and relevant portion of bank statement is attached herewith for ready reference).
- 3. As per BSNL Records the CGHS Re-imbursement amount of Rs. 54000/- was paid to Sh. Moti Sagar in the Bank Account (IFSC Code SYNB0009014 A/c No. 90142010134840) maintained in his HR Data in SAP. The bank particulars in HR Data of the employee was already maintained in SAP and no request to change the bank account was accompanied along with the sanction memo as mentioned in para 1.

Sir, the details provided in Para 3, is disputed by the Pensioner, as he is repeatedly saying that he has not given the said Number and has given blank cheque to the office of the CAO (FA), CNTx North Circle, New Delhi (Annexure-1).

We, therefore, now request your august office for following:

Kindly arrange to examine the fact that there is lacuna and error on the part of the CAO (FA), CNTx, North Circle, New Delhi and therefore the Pensioner should be given his due payment and we have no objection for any action whatsoever deemed fit are taken to rectify the error. Waiting since long to get his legitimate claim and suffering monetarily.

Encl: As stated.

With regards,

Yours Sincerely,

D.D. MISTRY)
Secretary BSNL/PSU BPS

Copy to (1) The Secy DOPPW, New Delhi

(2) Shri S.C. Maheshwari, SG BPS New Delhi