

PHA Section  
[Corporate office-Admn. Branch]  
1st floor, Bharat Sanchar Bhawan  
Janpath, New Delhi  
No.23329735



**BSNL**  
*Connecting Bharat*  
Securely • Affordably • Reliably

**No. BSNLCO-ADMN/80/1/2020-ADMN**

**Dated:06.01.2025**

To  
The CGM,  
ITPC Circle, Pune.

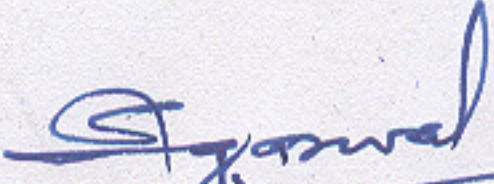
Subject: Clarification Regarding OTT plan on FTTH for Serving/Retired Employees at the Residence.

Reference: (i) Circular No. 01/2024-PHA dated 19.01.2024.

On the subject mentioned above, query has been received regarding the provision of bundled or add-on OTT Plan on FTTH for serving and retired BSNL employees at their residence under circular at referenced (i).

In this context, it is clarified that only Add-on OTT plan can be allowed on payment basis at par with customer for serving or retired employees on FTTH at the residence.

This issues with the approval of the competent authority.

  
(S.K. Agarwal) 6/1/2025  
AGM (Admin -PHA)

Copy to:

- (i) All CGMs/Unit Head of Telecom Circles for information and necessary action please.



No.BSNLCO-ADMN/80/1/2020-ADMN

Dated:19.01.2024

**CIRCULAR No.01/2024-PHA**

**Subject: Policy Guidelines for Provision of FTTH Service Connections in Office and Residence of Serving and Retired Officers/Officials in BSNL where area is TNF or Copper based Exchange is closed – Reg.**

The Competent Authority has approved the following guidelines for FTTH services connection in cases where area is TNF or Copper based Exchange is closed in BSNL Area only:

**A. For Office Purpose:**

S.No.	Category of Connection	Approved Plan
1.	GM and above Level Officer.	(i)Limited to FTTH ₹799 plan per month, where there is no LAN connectivity.  (ii)OTT subscription shall not be provided on the said plan.
2.	Below GM Level Officer,  And  Offices like CSC where FTTH BB required on need basis with the approval of CGM.	(i)Limited to FTTH ₹599 plan per month, where there is no LAN connectivity.  (ii)OTT subscription shall not be provided on the said plan
3.	Offices where only voices service are required on need basis with the approval of CGM.	FTTH ₹249 (Rural) & ₹299 (Urban) per month

**B. For Serving Employees at Residence:**

S.No	Category of Connection	Approved Plan
1.	For SAG and HAG level Serving officers	(i)A single Combo FTTH Service Connection with voice, limited to Rs795/- per month.  (ii)Additionally, an extra GSM Post-Paid 199 (Unlisted) is provided with unlimited voice-only services.
2.	For JAG level Serving Officers.	A single Combo FTTH Service Connection with voice, limited to Rs795/- per month.
3.	For Officers/Officials below JAG level.	<b>Option 1:</b> FTTH ₹249 (Rural) & ₹299 (Urban) per month  <b>OR</b> <b>Option 2:</b>  Concessional FTTH plans priced at 595 or above, with 40% concession and ceiling of Rs300 on the concessional amount.


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**C: For Retired Employee at Residence:**

S.No.	Category of Connection	Approved Plan
1.	Executive/Non-Executive who have retired from BSNL/ DoT shall be given choice of fixed wireless connection or FTTH connection.	<b>Option 1:</b> (i)A GSM Post-Paid 199 plan with unlimited voice-only services, and an amount of Rs2000/- will be reimbursed. This reimbursement is applicable only once in a lifetime for the GSM Fixed Wireless phone. <b>OR</b> <b>Option 2:</b> (i)Concessional FTTH plans priced at 595 or above with a 40% concession and a ceiling of Rs300/- on the concessional amount.

2. Other terms and conditions shall be governed as per exiting rules and guidelines.

Hindi version of the Circular follows.

  
(S.K. Agarwal)  
19/11/2024  
AGM(Admin-PHA)

To,

All Chief General Managers,  
Telecom Circles/Telephone Districts & other Administrative units,  
Bharat Sanchar Nigam Limited.

Copy to:

- 1.PPS to Chairman & Managing Director, BSNL.
- 2.PPS to All Directors of the Board & CVO of BSNL .
- 3.ALL CGMs/PGMs/Sr.GMs/GMs/Company Secy, BSNLCO, New Delhi.
- 4.DM(OL) for Hindi version.
- 5.Executive/Non-Executive Associations/Unions.
- 6.Guard File.

  
19.01.2024

(Yugal Kishor)  
DM(Admin-PHA)