



GOVERNMENT OF INDIA
Ministry of Communications
Department of Telecommunications
The Office of the Principal Controller of Communication Accounts
Tamil Nadu Circle, Chennai-600008

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No.PR.CCA/TN/PENSION ADALAT/2024-25/4th QTR

Date : 26/02/2025

To

The Secretary
All Pensioner's Associations.

Sub : Conducting of Pension Adalat for DoT/ BSNL pensioners on 29.03.2025
at Hosur – reg.

It is informed that it has been decided to conduct the Pension Adalat on 29.03.2025 at Hosur. The Pension Adalat is for redressal of grievances of Pensioners/Family pensioners of BSNL and Department of Telecommunications of Salem BA(Salem and Dharmapuri) and O/o the CGM BSNL CnTX South, Chennai(erstwhile STR and STP).

A notification in this regard is already uploaded in the official website www.cgca.gov.in/ccatn. It is requested that wide publicity may be given to the pensioners to submit the grievances, if any, on or before 28.02.2025 (upto 1800 hrs) to the undersigned.

Individual Pensioners who have any grievance(s) may be directed/guided to furnish the details in the prescribed format duly signed by them. The prescribed format to submit the grievances may be downloaded from the website.

The grievances with insufficient particulars of the pensioner/claimant will not be considered. Legal cases pending before the Court of Law, grievances relating to issue of mapping letters and pensioners' identity cards and cases related to policy matters are not within the ambit of this Pension Adalat. Pensioners/family pensioners who have submitted their grievances earlier and whose grievance(s) still remain unsettled after exhausting all other available channels only shall be considered for the Adalat. In other words, grievances which are submitted directly in the first instance in the Adalat for quick re-redressal, without exhausting all other channels, shall not be considered.

As per the paras 6.3 and 6.4 of guidelines for holding Pension Adalat contained in Department of Pension and Pensions' Welfare's OM no.44013/2/2010-Coord. dated 25.03.2011, representatives of recognized Trade Unions/Pensioners Associations are invited to attend the Pension Adalat. But, they will not be permitted to present the grievances in absentia of the Pensioners. However, in case of illiterate Pensioners/Family Pensioners/minors, a representative of recognized Pensioners Association will be permitted to present the grievances of such Pensioners/Family Pensioners. Due to space constraint, not more than two representatives from each Association may attend the Pension Adalat.

In such cases, the following details may be additionally furnished.

Name of the Association	
Name of the nominated representative to attend Pension Adalat	
Mobile number of the nominated representative	
E-mail ID of the nominated representative	
Name of the Pensioner/Family pensioner with details of PPO No./LPS No. of the respective case.	

The venue and timings will be intimated in due course.

(K. GOWTHAMI BALASHRI)
Jt. Controller of Communication Accounts Officer (Pension)
O/o Pr CCA, TN Circle, Chennai – 600 008.