



# BHARAT PENSIONERS' SAMAJ

(All India Federation of Pensioners' Associations)  
(Registered No. 2023 of 1962-63)

Member International Federation on Ageing. Montreal (Canada)  
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No: BPS/BDPA(I)/FP DELAYED CASES/2025

dated 8<sup>th</sup> May, 2025.

To:

The Controller General of Communication Accounts,  
MTNL Building, 3rd & 4th Floor,  
Jawaharlal Nehru Marg, New Delhi - 110002.

Email-Id: [dycgcacoord-dot@gov.in](mailto:dycgcacoord-dot@gov.in).

**Sub: A request to expedite finalization of three cases forwarded by the C.C.A. Gujarat Circle to your office.**

No.	Name of FP	Date of Pensioners demise	PPO NO.	Date of application	Status of case
1	Cahnaben Fatesinh Patel, w/o F.R. Patel, At & Post: Sarsav	25.12.2024	382018051269 97 dated 29.06.2018	02.01.2025	She has submitted all required documents to the CCA Ahmedabad (copies enclosed)
Copy of the Gmail dated 5 <sup>th</sup> March 2025 reads : “ It is to inform you that at the time of Revision of Pension for NP/FP to FP (eligible family member mentioned (No.4) errors showing Pensioner is not eligible for conversion or invalid PPO. Kindly arrange to look into the matter and do needful at the earliest. Since no reply is received, the CCA Gujarat has once again send reminder by email on 24.04.2025 reading:” With reference to above, please arrange to do needful as the family pensioners are pressing very hard for getting pension. Some have also sent their grievances in SAMPANN.”					
2	Savitaben Somabhai Patel, w/o S.P. Patel, At & Post Bhunautya (Purav)	18.12.2023	382016051267 375 Dated 29.06.2016	16.01.2025	She has submitted all required documents to the CCA Ahmedabad (copies enclosed)

Copy of the Gmail dated 5<sup>th</sup> March 2025 reads : “ It is to inform you that at the time of Revision of Pension for NP/FP to FP (eligible family member mentioned (No.4) errors showing Pensioner is not eligible for conversion or invalid PPO. Kindly arrange to look into the matter and do needful at the earliest.

Since no reply is received, the CCA Gujarat has once again send reminder by email on 24.04.2025 reading:” With reference to above, please arrange to do needful as the family pensioners are pressing very hard for getting pension. Some have also sent their grievances in SAMPANN.”

3	Chintamani Girijashankar Rajput, w/o G.S. Singh, Vadodara	16.12.20 24	382016011266 856 Dated 28.01.2016	23/27.01.20 25	She has submitted all required documents to the CCA Ahmedabad (copies enclosed)
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Copy of the Gmail dated 7<sup>th</sup> March 2025 reads: “It is to inform you that at the time of Revision of Pension for NP/FP to FP (eligible family member mentioned (No.4) errors showing Pensioner is not eligible for conversion or invalid PPO. Kindly arrange to look into the matter and do needful at the earliest.

The CPMS Support Helpdesk has emailed on 19<sup>th</sup> March 2025 to CCA Gujarat reading: “Case is at AO Pension login aopencaguj1. Please allocate the case to DH Pension.”

The CCA Gujarat on 24<sup>th</sup> March 2025 replied: ***“We have checked the allocation in AO login, but there is no cases shown.”*** .. Please look into the matter and arrange to do needful as the pensioner is pressing hard for payment.”

### **OUR SUBMISSION**

Since, all these three Family Pensioner has already submitted all the required documents and are also verified and the cases are forwarded to your office, the Family Pensioners are suffering heavily as your office is delaying the finalization of these cases which are showing ONE & ONLY ONE error which requires to be rectifying by your office. Your timely action will be a boon the pensioners to survive in these hard days.

With regards,

Yours Sincerely,



**(D.D.MISTRY)**

Secretary BSNL/PSU

Bharat Pensioner Samaj

Copy to: 1. Shri V. Shrinivas, Secretary DOPPOW, New Delhi with copies of all documents. 2. The Member Finance, DoT, New Delhi 3. The CCA Gujarat. 4. Shri S.C. Maheshwari, SG Bharat Pensioner Samaj, New Delhi.