

F. No. 44/103/MCTC/CGHS/2025
(Comp No. 8324219)

भारत सरकार
स्वास्थ्य एवं परिवार कल्याण मंत्रालय
केंद्रीय सरकार स्वास्थ्य योजना महानिदेशालय

कें. स. स्वा.यो. भवन, दिल्ली
दिनांक -09-05-2025

कार्यालय ज्ञापन/OFFICE MEMORANDUM

Subject: Reimbursement of OPD (Indent only) Medicines – Special Sanction in view of Migration of HMIS from NIC to C-DAC

1. In continuation of the efforts to enhance digital infrastructure and service delivery under the Central Government Health Scheme (CGHS), the Hospital Management Information System (HMIS) has been migrated from the NIC platform to the C-DAC platform with effect from 28th April 2025. The new platform is presently undergoing functional optimization to manage the outpatient workload across CGHS Wellness Centres.
2. It has been observed that certain operational challenges have arisen during the transition period, resulting in difficulties being faced by CGHS beneficiaries in availing "Indent" medicines from the Wellness Centres.
3. With a view to mitigating the inconvenience caused to the beneficiaries, and as a one-time special measure, it has been decided that:
 1. CGHS beneficiaries shall be permitted to procure medicines for a period of **one month only** from the open market based on a **valid prescription**, irrespective of the issuance of a Non-Availability Certificate (NAC), and for the quantity specified in the prescription.
 2. A valid prescription shall be deemed to be one where the treatment duration prescribed by the Government Hospital/CGHS Medical Officer/Specialist/CGHS Empanelled Hospital has not expired as on the date of procurement of the medicine.
4. The reimbursement of such medicines shall be admissible upon submission of claims as per the applicable procedure outlined below:

Category of Beneficiary	Authority for Claim Submission
CGHS Pensioner Card holders (including Ex-Members of Parliament)	Additional Director, CGHS of the concerned city/zone, after due forwarding by the CMO I/c of the Wellness Centre.
Serving Government Employees	Administrative Department where the employee is currently posted
Hon'ble Members of Parliament	Rajya Sabha Secretariat / Lok Sabha Secretariat, as the case may be
Beneficiaries of Autonomous Bodies / Air India	Respective Autonomous Body / Air India Office

5. Notwithstanding the above provision, CGHS Wellness Centres shall remain

functional and beneficiaries may continue to obtain prescribed medicines from the Centres.

6. This special dispensation shall be applicable with effect from **28.04.2025 to 31.05.2025**, both dates inclusive.

7. This issue is with approval of competent authority.

Digitally signed by
Dr Satheesh Y H
Date: 09-05-2025
13:46:13
(Dr. Satheesh Y.H)
Director CGHS

To

1. All Ministries and Departments of the Government of India through the CGHS website
2. Addl. Director, CGHS(HQ)/ Addl. DDG(CGHS)/ Addl. Directors, CGHS of Cities / Zone.
3. All CGHS Wellness Centres through concerned AD, CGHS
4. MCTC, CGHS with the request to upload the document on CGHS Website (www.cghs.gov.in).
5. All HCOs empanelled under CGHS through CGHS website.
6. LACs/ ZACs through Addl. Directors, CGHS.

Copy of Information to:

1. PPS to Secretary (H&FW), MoHFW
2. PPS to Secretary (Personnel), DoPT, MoPPG&P
3. PPS to Secretary(DARPG &DoPPW), MoPPG&P
4. PPS to AS & DG CGHS
5. PPS to JS (MoHFW), CGHS

MEDICAL REIMBURSEMENT CLAIM FORM FOR PURCHASE OF OPD (INDENT) MEDICINES

PENSIONERS/SERVING

1	NAME OF THE MAIN CARD HOLDER	
2	CGHS BENEFICIARY ID OF MAIN CARD HOLDER	
3	NAME OF THE PATIENT	
4	CGHS BENEFICIARY ID OF THE PATIENT	
5	DATE OF ISSUE OF VALID PRESCRIPTION	
6	AMOUNT CLAIMED (Rs) (Amount spent on purchase of indent medicines)	
7	DATE OF PURCHASE OF MEDICINES (As mentioned in the bill)	
8	DATE OF SUBMISSION OF CLAIM AT CGHS WC	
9	SIGNATURE OF CGHS MAIN CARD HOLDER	
10	CONTACT NUMBER OF CGHS MAIN CARD HOLDER	
11	SIGNATURE AND STAMP OF CMO IN-CHARGE OF CONCERNED WC	

Supporting documents to be attached (one copy each)

1. Copy of CGHS card of main card holder
2. Copy of CGHS card of patient
3. Copy of valid prescription
4. Original Bill and receipt
5. Cancelled cheque bearing account no, and name of account holder to whose account reimbursed amount shall be credited.

NOTE: Reimbursement shall only be made against medicines that are considered permissible in CGHS. Reimbursement requests for purchase of non-permissible drugs/items shall not be considered.

If generic equivalent of a medicine has been supplied at CGHS WC, the medicine shall be considered supplied and any reimbursement claim for the same medicine shall not be considered.

Endorsement from CMO I/C stating that the medicines were not supplied from WC.