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No.BPS/BDPA-I/S.D. Parmar/FP/2022-25

Dated 21st May, 2025

To:

The Controller General of Communication Accounts, MTNL Building, 3rd & 4th Floor, Jawaharlal Nehru Marg, New Delhi - 110002. Email-Id: dycgcacoord-dot@gov.in

Family Pension not credited since November,2022

 Sub: Non-payment of Family Pension since November, 2022 – A Case of Smt. Savitaben D. Parmar, Holder of PPO No: 381993031114139.

Respected Sir,

1. We write to bring to your kind notice towards the payment of Family Pension to of Smt. Savitaben D. Parmar, Holder of PPO No: 381993031114139 since November 2022. Nearly 30 months during which period she has hopefully waited for receipt and non receipt of her pension has resulted in to unbearable mental trauma for want of finance for survival. The moment the case was brought to notice of our District Secretary, promptly advise her to apply for release of her pending Family Pension since November, 2022 producing all required authenticated documents and it was done accordingly on 15.02.2025 (copies of application & documents enclosed herewith).

2. Sir, we have genuine feelings that for any administration three months period is quite sufficient to investigate and decide the case, even if it involves your approval.

3. For your ready reference and examination, we enclose herewith the following documents :

- Copy of application dated 15.02.2025 addressed to the CCA Gujarat by Smt. Savitaben D. Parmar, Holder of PPO No: 381993031114139 requesting to release her pension.
- In her application she has enclosed (a) Copy of PPO No. 381993031114139 (2) Copy of her Aadhar Card No: 4847 5941 8727 (c) Print of Bank details from 28.04.2022 to 25.01.2025.
- 3) As required, she had submitted her KYC on 07.01.2025 for updating her Mobile No: 9979887096.

We enclose herewith copies of all the documents referred above and seek your earliest approval for release of her Family Pension.

With regards,

Yours Sincerely,

(**D.D. MISTRY**) Secretary BSNL/PSU Bharat Pensioner Samaj

Encls: As stated.

Copy to:

- 1. Shri V. Srinivas, Secretary DOPPOW, New Delhi with copies of all documents.
- 2. The Member Finance, DoT, New Delhi.
- 3. The CCA Gujarat Circle, Ahmedabad.
- 4. Shri S.C. Maheshwari, SG Bharat Pensioner Samaj, New Delhi.
- 5. The District Secretary, BDPA (INDIA), Vadodara