



BHARAT PENSIONERS' SAMAJ

ESTABLISHED IN : 1955

(All India Federation of Pensioners' Associations)
(Registered No. 2023 of 1962-63)

Member International Federation on Ageing, Montreal (Canada)

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No; BPS/BDPA(I)/MotiSagar/2023

Dated 12th September, 2025

To:

Hon'ble Shri Jyotiraditya M. Scindia,
Minister, Ministry of Communications
Sanchar Bhawan, Ashoka Road,
New Delhi 110001

CASE OF EFFECTING CGHS PAYMENT TO WONG PARTY MAKING THE PENSIONER TO SUFFER SINCE LAST SIX YEARS

Sub: Non-payment of one time subscription for CGHS – Case of Moti Sagar, Retired D/Man, O/O EF(C) bcd-2 AGR New Delhi – (Residing at 20 D, Evershine Appts, D Block, Vikaspuri, New Delhi 110018) - on 31.12.2003.

Ref: (1) Our letter No: BPS/BDPA(I)/MotiSagar/2023 dated 01.02.2023
(2) Our letter No: BPS/BDPA(I)/MotiSagar/2023-24 dated 15.03.2024
(3) Our letter No: BPS/BDPA(I)/MotiSagar/2023-24 dated 10.09.2024
(4) Our letter No: BPS/BDPA(I)/MotiSagar/2023-24 dated 15.09.2024
(5) Our letter No: BPS/BDPA(I)/MotiSagar/2023 dated 09.12.2024
(6) Your letter No: BSNLCO-ADMN/76/8/2024 dated 20.12.2024.
(7) Representation of the Pensioner to you dated 27.01.2025
(8) Our letter No: (6) BPS/BDPA(I)/MotiSagar/2023 15.03.2024

Respected Sir,

PART 'A' – BRIEF HISTORY OF THE CASE

1. Sir, exchanges of the captioned letters proves that our Association is struggling since last three years to get justice for the pensioner who had paid Rs.54000/- on 28.12.2020 and the same has not been refunded to him due to utter negligence on the part of concerned to act sincerely.
2. The case in brief is as under:
 - a) The Pensioner had effected the payment to the CGHS Authorities for Rs.54, 000/- (Rupees Fifty Four Thousand only) vide DD No. XAB 540532 dated 28.12.2020 of Punjab National Bank, New Delhi in

favour of the Accounts Officer, CGHS, New Delhi (Copy enclosed Annexure-9).

- b) As required, the Pensioner had surrender his MRS Card No: NTR/0120RC and had obtained certificate from the AGM (MRS) O/O CGM CN (TX-North), New Delhi (Copy enclosed – Annexure-3).
- c) The Pensioner was issued Index Card by the CGHS Authorities enlisting name of Pensioner and his wife on 28.12.2020. (Copy Enclosed – Annexure-2).
- d) Pensioner had applied for refund of the subscription paid by him at detailed in Para a) to his Office on 23.12.2020 under clear signature of SDE (P&A) on 11.1.2021 accompanied with copy of his PPO No: 2-1/PC/7740/ppo-5517/2003/Pen (copy enclosed – Annexure-5). The Pensioner's Vendor No: R-80340422.
- e) He had also given copy of blank cheque of Punjab for credited the refund in his account. (Annexure-1).
- f) Since the Pensioner did not get refund despite many reminders, we had represented the case to Secretary DoT New Delhi.

PART 'B' - PRESENT STATUS OF THE CASE

Sir, after long struggle, we have been informed by the BSNL Corporate Office, vide letter No: BSNLCO-ADMN/76/8/2024 dated 20.12.2024, copy of which is enclosed herewith as ANNEXURE-1.

We have gone through the details provided by the Corporate Office, justifying the the payment has been made.

PART 'C' – OUR SUBMISSION TO YOUR AUGUST OFFICE

1. Sir, we are not disputing that the payment has been made, **BUT THE ISSUE IS IT IS NOT PAID TO RIGHT PERSON.**
2. The payment has been made to a person having identical name without verifying the pensioner's bona fides. While submitting his claim for reimbursement the Pensioner has provided blank cheque of his Bank; copy of which is once again enclosed herewith.
3. As per SANCTION letter and payment particulars, it is paid to Connaught Branch of Syndicate Bank in account No: 90142010134840 WHEREAS the Pensioner's Bank is Punjab National Bank, Vikaspuri, New Delhi, RTGS/NEFT IFS CODE : PUNB0500810, Account No: 50082010020600.
4. This has been repeatedly pointed out by the Pensioners to the drawing authorities but ironically but we regret to state that they have no time to pay any attention to the Pensioner's grievance. Not only have that, the drawing authorities have even mislead to your office by simply providing

payment particulars and ignoring the bank details provided by us in our letter dated 09.12.2024.

5. The Pensioner has made the representation to your office vide his representation dated 27.01.2025, pointing out this lacuna, but till date he has not received any reply, so our prayer to help the pensioner.

In light of above, we request you to kindly cause early action to pay the amount to the pensioners for which he is eagerly and painfully waiting for to smooth his fiscal condition.

This is clear cut case of alleged negligence on the part of the disbursing officer of NTR Circle and we request your kind look to settle the issue. It will be your sole prerogative to initiate any action against default officer but our only prayer is to cause the early payment

A line in reply shall highly be appreciated,

With Regards,

Yours Sincerely,



(D.D. MISTRY)
Secretary BSNL/PSU

Encl: As stated.

Copy to:

1. Hon'ble Narendrabhai Modi, Prime Minister, Govt of India, New Delhi
2. Shri Jitendra Prasad, MOS, O/O Prime Minister, New Delhi
3. Shri V. Srinivas, Secretary, DOPPW, New Delhi
4. The Secretary, DoT, New Delhi
5. Shri Robert Ravi, CMD BSNL, New Delhi
6. Shri Rajiv Kumar, Director Finance, BSNL New Delhi
7. The SG Bharat Pensioner Samaj, New Delhi