



DEPARTMENT OF PENSION & PENSIONERS' WELFARE MINISTRY OF PERSONNEL,
PUBLIC GRIEVANCES & PENSIONS GOVERNMENT OF INDIA

PENSIONERS' AWARENESS PROGRAM

Venue: Hyatt Regency Ahmedabad

Date: 13th September, 2025

Brief Report on the program

By: D.D. Mistry

G.S. BDPA (INDIA)

Shri V. Srinivas, Secretary, DP&PW, inaugurated the program by lightening a lamp with other officers of the Ministry. He was welcome by the Office Bearers of Central Govt. Pensioners Association, P&T & Other C.G. Pensioners Association, BSNL & DOT Pensioners Association (India) and Baroda Central Govt. Pensioners Association, Vadodara.

Shri Unnikrishnan while thanking Shri V. Srinivas for providing unique opportunity to the Pensioners of Ahmedabad spoke on the some irritating issue of Pensioners. He said that in Gujarat, C.G.H.S Facilities are available only in Ahmedabad, Vadodara & Rajkot and it is very cumbersome task for the Pensioners to avail the facilities. He pleaded to consider Surat for extending the facility and empaneling more Hospitals for CGHS Cashless Treatment in Gujarat. He also spoke on the apprehension of the Pensioners on their future in view of passing of the latest Finance Bill. Pensioners Expect only facilities for their health and sound fiscal stability to live with grace and honour.

Shri V. Srinivas, Secretary, DP&PW, while assuring the Govt. intention to provide all possible good facilities for the Pensioners, said that efforts are being taken to ensure that the CGHS facilities are extended to the Pensions. He said that it is good news for the Pensioners that now the DOPPW has decided to enhance the amount of Grand in Aid to the Identified Pensioners Association to Rs.5, 00,000.00 per year with some yardsticks. Speaking on the apprehension of the pensioners on new finance bill, he said that it is merely validating the recommendations of the 7th CPC and Govt. is always there to safeguard their future.

In the following issues were taken up:

1. Pensioners' Portal & Services available in Integrated Pensioners' Portal by Shri Amit Sharma, Director.
2. Payment of LTA □ Nomination Rules □ Restoration of Commuted Pension □ Additional Pension □ Missing Pensioners by Shri S. Chakrabarti, US.
3. CGHS related matters by Addl. Director, CGHS. He gave details of the multiple facilities available in CGHS and services provided by the hospitals and also spoke on how to avail the facilities by the Senior Pensioners with hassle-free services avoiding their waiting time in CGHS Clinics. With informative slideshow, he explained various facilities which can be availed by them. He also interacted with the pensioners various queries on the difficulties being faced by the Pensioners.
4. □ Digital Literacy with special focus on Banking □ Cyber Security by Shri Sunil Soni, Member, Grievance Appellate Committee, MeitY & SME, IDRBT.
5. CPENGRAMS by Shri Pramod Kumar, Director. He enlightened the pensioners how to represent their grievances for time bound settlement through the CPENGRAMS.
6. "Bank's Initiatives for Pensioners' Welfare" by Shri Ashok Chandra, MD & CEO, PNB.

7. “DoP&PW Initiatives for pensioners” by Sh. Dhrubajyoti Sengupta, Joint Secretary, DoP&PW.
8. “Initiatives for Railway pensioners” by Shri Vivek Kumar Gupta, General Manager, Western Railway.
9. “Improving Pensioners’ Welfare” by Shri V. Srinivas, Secretary, P&PW.
10. □ Family Pension & its Commencement -Procedure & Requisite Documents □ Entitlements of Pensioners & Family Pensioners by Ms Divya A.B., Director.
11. □ Annual Certificates & DR □ Digitization of LCs □ FMA related Rules by Shri Subhash Chander, US.
12. □ Modes of submitting Life Certificates □ Face Authentication Technique □ Consortium of Banks doorstep services □ IPPB □ Transfer of Pension Accounts to other PDAs □ NRI Pensioners’ Accounts by Ms. Ramanjit Kaur, Sr. Consultant.

From BDPA (INDIA), more than 50 Pensioners from Valsad, Surat, Vadodara, Modasa and Ahmedabad participated in the event and expressed their thanks to the GS BDPA (INDIA) for providing unique opportunity to learn many things on pensioners’ welfare.

Vote of thanks was expressed by Shri Subhash Chander, US.

During the event, morning tea/snacks, Lavish lunch and afternoon Tea/Snacks were served to the participants.

G.S. is thankful to the office bearers of the Central Govt. Pensioners Association & P & T and other C.G. Pensioners Associations for providing the unique opportunities to our Association.