



BHARAT PENSIONERS' SAMAJ

ESTABLISHED IN : 1955

(All India Federation of Pensioners' Associations)

(Registered No. 2023 of 1962-63)

Member International Federation on Ageing, Montreal (Canada)

2/13-A - LGF Backside, Jangpura - 'A', New Delhi - 110 014

Mobile : 09868488199 | Telephone : 011-24376642

E-mail : bharatpensioner@gmail.com | Website : www.bharatpensioner.org

Correspondence Address : 410-A/411-A, Swaminarayan Avenue, Near A.E.C. Over Bridge, 132 ft. Ring Road, Naranpura, Ahmedabad - 380013.
Ph. : (O) 079-27476566 | (M) +91 98790 90682 | E-mail : didimistry@gmail.com | Web : www.bdpa.in

No:BPS/BDPA(I)/COVID-19/2021-22 Dated 7th October, 2025

REMINDER-IV

To:

Mr. Govind Kewlani Ji,

Chief General Manager, BSNL,

Gujarat Telecom Circle, 7th Floor, Telephone Bhavan,

Ellis Bridge, Ahmedabad. 380006

Sub: A request to accord your approval for sanction for long pending Covid-19 cases of Valsad and Ahmedabad Telecom Districts.

Ref: (1) Our letter No: BPS/BDPA (I)/COVID-19/2021-22 dated 07.02.2024

(2) Our letter No: BPS/BDPA (I)/COVID-19/2021-22 dated 29.04.2024

(3) Our letter No: BPS/BDPA(I)/COVID-19/2021-22 dated 03.10.2025

Respected Sir,

1. Sir, on behalf of the BSNL & DOT Pensioners Association (India), Ahmedabad we accord you our heartiest welcome and hope that under your dynamic presence, the Gujarat Telecom Circle, will page efficiently to achieve the goal set by the Corporate Office and the Employees/ Pensioners will also have comfortable time for settlement of their just and genuine grievances,
2. We are thankful to the than CGM Telecom for holding Medical Adalat on 25.03.2023, wherein total 161 cases were received by the Circle Office through email. Out of these, 16 were already paid, 11 were processed/approved and waiting for fund, 24 cases were under process.
3. In the meeting, first issue of pending Covid-19 cases was discussed and it was decided by your predecessor that all Covid-19 cases will be treated as Emergent cases, as per BSNLMRS guidelines dated 28.02.2003/23.08.2006 treating them under indoor medical treatment under emergency in non-empanelled Hospital as per CGHS Rates.
4. We are happy to write that a long pending case of Corona period 13.02.21 to 24.2.21 of Shri Jayantibhai Z. Patel, retired Sr. TOA(G), under o/o the PGM Vadodara Telecom District is settled and he has been paid Rs.3,50,000 appx.
5. We are also happy to state that your predecessor also cleared more than 19 long pending cases of Covind-19 time and accorded his approval and the payments has also been made.
6. But we regret to say that the following cases are still pending for approval and payment from your office.

A. Shri B.H. Sharma, H.R. No. 97309382, Navsari, Valsad District, had submitted bill for Rs.166164/- to GMTD Valsad on 18.02.2018 for heart treatment from 07.12.2017 to 09.12.2017 and expired on 04.01.2018. His bill for Rs.119250 for reimbursement was approved by GMTD Valsad on 30.10.2019 and forwarded to your office for approving payment. The case was also taken up in Pension Adalat vide Sr.No.147, in Pension Adalat held by your office on 29.04.2023 and it was assured that the payment will be made within three months.

B. Shri K.V. Patel, HR No.97411570, Navsari, Valsad District had submitted bill for reimbursement of indoor treatment of his wife for Rs.189280/- on 04.10.2021 to GMTD Valsad, who had forwarded it to GMTD Surat and he had forwarded the same to your office for approval. The case was also taken up in Pension Adalat vide Sr.No.148, in Pension Adalat held by your office on 29.04.2023

C. Shri Dashrathbhai H. Prajapati: Retired T.T. H.R. No: 198317489, o/o PGM ATD Ahmedabad is still pending. He was admitted in Hospital for the treatment of Covid-19 for hospitalization to Chandra-Mani Hospital, Girdharnagar, Shahibag, Ahmedabad as Indoor Patient from 23.08.2020 to 31.08.2020 FOR Covid-19 treatment. He has submitted his claim for Rs.1, 40,000.00 only.

We have come to know that the case is duly examined-finalized and kept pending for want of Visit Certificate by the Officer of the o/o the PGM ATD Ahmedabad. *In this connection, we would like to state that virtually in the cases the same condition is waived looking to the nearly impossible situation during the Corona time.* The Pensioner has submitted a Certificate from the Hospital dated 20.10.2020 mentioning that he was admitted in the hospital and the hospital was also designated to treat Covid-19 cases, we enclose herewith the copy of the same and also the claim detailed.

In this connection, we would like to reproduce extracts of Para 1 & 2, from the letter No BSNLCO-ADMN/11(15)/2/2021-ADMN dated 3rd May, 2020.

1. **Visit of designated officer** - There is a provision that in all cases involving hospitalization of two or more than two days, a designated officer of BSNL shall visit the hospital and give a prescribed certificate (Guidelines issued vide Order No. BSNL/Admn.I/15-2/05(Pt.) dated 8th August 2005). Considering the infectious nature of this disease and to protect our employees from exposure to this virus while visiting the hospital, the requirement of visit of designated officer of BSNL to the hospital and giving the prescribed certificate is dispensed with for all the diseases. However, a random check may be made, if felt necessary. Further, all other instructions including attachment of a certificate by the concerned doctor identifying the patient in the copy of BSNLMRS Card as conveyed by this office OM No. BSNL/Admn.I/15-4/04(Pt.) dated 15.10.2004 and authorization for Indoor treatment shall be strictly followed.

2. **Treatment in non-empanelled hospitals** - In normal circumstances, indoor treatment should be taken only from BSNL empanelled hospitals. As per the existing provisions in MRS policy "In emergency cases, the reimbursement will be allowed for treatment in non-recognized hospitals with the approval of CGM for field office employees and concerned Director of BSNL Board for C.O. employees. The amount will be restricted to the CGHS rates applicable at Delhi". However, in view of the present crisis in availability of treatment of Covid-19 in empanelled hospitals, the requirement of taking indoor treatment of Covid patients only from BSNL empanelled hospitals is dispensed with. However, the amount shall be restricted to the CGHS rates as decided for Covid-19.

Since the cases are over delayed, we request you to kindly look in to these cases personally and cause early payment of these cases.

With regards,

Yours Sincerely,


(D.D. MISTRY)

Secretary BSNL/PSU BPS

Encl: Letter of Valsad District Secretary.

Copy to:

1. The G.M. Finance o/O CGM Gujarat, Ahmedabad.
2. Shri Robert J Ravi, CMD BSNL, New Delhi.
3. Dr Neeraj Mittal, Secretary, DoT, New Delhi
4. Dr. Kalyan Sagar Nippani, Dir (HR), Corporate Office, New Delhi
5. Shri S.C Maheshwari, SG BPS New Delhi
6. Shri V. Srinivas, Secretary, DOPPW, New Delhi
7. The District Secretary, Valsad.