



A SYMBOL OF
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BHARAT PENSIONERS' SAMAJ

ESTABLISHED IN : 1955

(All India Federation of Pensioners' Associations)

(Registered No. 2023 of 1962-63)

Member International Federation on Ageing. Montreal (Canada)

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No.: BPS/BDPA-I/CGHS/CHD/2026-27

dated 30th September, 2026.

The Director,

Central Government Health Scheme (CGHS)

Room No. 157 A, Nirman Bhawan

Maulana Azad Road

New Delhi – 110066

E-mail: director-cghs@cghs.nic.in

Subject: Request for immediate settlement of long-pending indoor medical reimbursement claims of CGHS beneficiaries under CGHS Chandigarh – reg.

References:

1. Letter No. **BDPA/A. D CGHS/CHD/2026-27/1** dated **26.08.2026** from District Secretary, BDPA (India), SSA Karnal.
2. Letter No. **BDPA/A. D CGHS/CHD/2026-27/2** dated **21.09.2026** from District Secretary, BDPA (India), SSA Karnal.
3. Letter No. **BDPA(I)/HR/GHD/2026-27/17** dated **26.09.2026** from Circle Secretary, BDPA (India), Haryana Telecom Circle.

Respected Sir/Madam,

1. Bharat Pensioners Samaj (BPS), the apex federation of pensioners' associations in the country, has received a representation from **BDPA (India), Haryana Telecom Circle**, regarding the non-settlement of certain indoor medical reimbursement claims of CGHS beneficiaries under **CGHS Chandigarh**.
2. The matter is of serious concern as the claims have remained pending for prolonged periods despite repeated representations and personal visits to the office of the Additional Director, CGHS, Chandigarh. **One of the claims has been pending since November 2024, while two other claims have been pending since May 2025, and even the relatively recent claim has remained**

unsettled since September 2025. Thus, the beneficiaries have been waiting for reimbursement for periods ranging from approximately one year to nearly two years.

3. The District Secretary, BDPA (India), SSA Karnal, had already taken up the matter vide the letters cited above and subsequently sent reminders through **e-mail as well as Speed Post**. The beneficiaries have also reportedly visited the CGHS Chandigarh office personally on several occasions. **Despite these repeated efforts, no effective action appears to have been taken so far to settle the claims or to communicate any specific deficiency to the beneficiaries.**

The details furnished to us are as under:

Sr.No.	Name of Beneficiary	Beneficiary ID	Amount	Pending Since
1	Shri Prem Chand	7119343	48,734/-	September 2025
2	Shri Basant Kumar Nandkani	7179463	11,522/-	November 2024
3	Shri Rajinder Kumar	7789960	1,12,376/-	May 2025
4	Shri Raghbir Sharma	7777653	1,09,514/-	May 2025
	TOTAL AMOUNT INVOLVED		2,82,146/-	

4. It is particularly distressing that the beneficiaries have reportedly had to visit the CGHS Chandigarh office on several occasions in connection with their legitimate medical reimbursement claims, but the matter has still not reached its logical conclusion.
5. Medical reimbursement is not merely an administrative claim for a pensioner. Such expenditure is generally incurred out of personal resources at a time when pensioners are required to meet increasing medical and other living expenses. **Unexplained and prolonged delay in reimbursement causes avoidable financial hardship to elderly beneficiaries.**

We, therefore, request your kind **personal intervention** in the matter and would be grateful if suitable directions may kindly be issued to the concerned authorities at CGHS Chandigarh to:

1. **Examine the status of all the four pending claims immediately;**

2. Process and settle the admissible claims **without any further delay**;
3. In case any claim is deficient or requires any clarification/documentation, intimate the concerned beneficiary **in writing, clearly indicating the deficiency**, instead of keeping the claim pending indefinitely; and
4. Inform the concerned beneficiaries and this Federation about the **action taken and expected date of settlement** of the claims.

In view of the **exceptionally long pendency of these claims, particularly the claim pending since November 2024**, we earnestly request your intervention so that all four cases are settled at the earliest.

We trust that, considering the age and circumstances of the beneficiaries, the matter will receive your **sympathetic and urgent consideration** and necessary instructions will be issued to CGHS Chandigarh for early settlement.

An early action in the matter will be highly appreciated.

With regards,

Yours Sincerely,


(D. D. MISTRY)
Secretary BSNL/PSU
Bharat Pensioner Samaj

Encl.: Copies of the representations dated 26.08.2026, 21.09.2026 and 26.09.2026.

Copy to:

1. **The Additional Director, CGHS, Chandigarh** – for information and necessary immediate action.
2. **Shri Yashpal Sharma**, Circle Secretary, BDPA (India), Haryana Telecom Circle – for information.
3. **Shri Hari Shankar Rai**, District Secretary, BDPA (India), SSA Karnal – for information and follow-up.
4. **Shri Avinash Rajpur, Secretary General, Bharat Pensioner Samaj, New Delhi**