



BHARAT PENSIONERS' SAMAJ

ESTABLISHED IN : 1955

(All India Federation of Pensioners' Associations)

(Registered No. 2023 of 1962-63)

Member International Federation on Ageing. Montreal (Canada)

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No. BPS/BSNL-PSU/SOOSAMMA/FP/2026

Date: 19 October 2026

To,

Smt. Vandana Gupta,

Controller General of Communication Accounts

Department of Telecommunications

Sanchar Lekha Bhawan

New Delhi – 110047

Subject: URGENT – Intervention requested for correct revision of family pension with effect from 01.01.2016 in the case of Smt. Soosamma Philip, family pensioner of Late Shri Ninen Mathew, former Junior Engineer (Telecom), STR, Chennai.

References:

1. BDPA (India), Tamil Nadu Circle letter dated 14.08.2025 addressed to the Joint CCA (Pension), Tamil Nadu Circle.
2. BDPA (India), Tamil Nadu Circle representation dated 17.12.2025 addressed to the Dy. CGCA (Pension & IT), New Delhi.
3. BDPA (India), Tamil Nadu Circle representations dated 10.02.2026 and 03.04.2026, as referred to in its subsequent correspondence.
4. BDPA (India), Tamil Nadu Circle representation dated 29.05.2026, as referred to in the subsequent correspondence.
5. BDPA (India), Tamil Nadu Circle letter dated 22.09.2026 addressed to the CGCA, New Delhi.
6. DoP&PW OM No. 45/86/97-P&PW(A), Part III, dated 10.02.1998, and subsequent clarificatory instructions.

Respected Madam,

Bharat Pensioners' Samaj (BPS), established in 1955, is an all-India federation of pensioners' associations working for the protection of pensioners' legitimate rights, welfare, dignity and social security. BPS takes up pension-related grievances with the

concerned Ministries, Departments and public sector organizations to ensure the fair and timely implementation of applicable rules and government instructions.

In my capacity as Secretary, BSNL/PSU, BPS, I wish to draw your urgent attention to a long-pending grievance concerning the family pension payable to Smt. Soosamma Philip, widow of Late Shri Ninen Mathew, former Junior Engineer (Telecom), whose family pension revision with effect from 01.01.2016 is stated to have been incorrectly determined by the Principal CCA, Tamil Nadu Circle.

2. Background of the case:

1. The issue has been pursued in detail by BDPA (India), Tamil Nadu Circle, through repeated representations to the concerned authorities. The Circle Secretary has furnished the relevant history of the case, including the restructuring of the Junior Engineer (Telecom) cadre following the recommendations of the Fourth Central Pay Commission, the subsequent replacement scales under the Fifth Central Pay Commission and the instructions issued by the Department of Pension & Pensioners' Welfare concerning pension revision for pre-1986 retirees and family pensioners.
2. According to the Association's representation dated 14.08.2025, the deceased official belonged to the erstwhile Junior Engineer (Telecom) cadre. Following the restructuring notified by the Department of Telecommunications vide letter No. 47-5/86-PAT dated 30.03.1987, 65% of the posts were redesignated as Junior Telecom Officer (JTO) posts in the scale of ₹1,640–2,900, while the remaining posts were also to be upgraded to the JTO cadre in due course. The Association states that this process was completed by the end of April 1987 and that the erstwhile JE (Telecom) posts in the lower scale subsequently became defunct.
3. In its letter dated 10.09.2025, the Principal CCA, Tamil Nadu, reportedly raised a doubt as to whether Late Shri Ninen Mathew was holding the post of Junior Engineer (JE) or Senior Grade Junior Engineer (SGJE) at the time of his death on 23.02.1985. As pointed out in the Association's representation dated 17.12.2025, this aspect requires verification from the official service book and relevant service records available with the concerned authorities. We therefore request that the designation held by the deceased official at the time of his death be verified from the original service records and that the family pension case be examined accordingly, in conjunction with the applicable DoP&PW instructions and the relevant pay-scale notifications.

3. The specific dispute regarding family pension revision:

1. The representation dated 14.08.2025 states that the family pension had earlier been fixed at ₹1,950 per month with effect from 01.01.1996 by the then

competent authority of STR, Chennai, in accordance with paragraph 14 of the DoP&PW OM dated 10.02.1998. The Association maintains that this fixation was correct and that the subsequent revision by the Principal CCA, Tamil Nadu, was based on an incorrect interpretation of the applicable pay scales and instructions.

2. The Association has therefore requested restoration of the family pension at ₹1,950 per month as on 01.01.1996, with the corresponding revision from 01.01.2016 under the applicable CDA pension revision orders.
3. The matter was again taken up with the Dy. CGCA (Pension & IT), New Delhi, vide the detailed representation dated 17.12.2025. Subsequent representations were submitted during 2026. In its latest letter dated 22.09.2026, the Circle Secretary once again requested the CGCA to examine the entire history of the case with reference to the DoP&PW instructions and to ensure justice to the widow without further delay.

4. Relevant DoP&PW instructions have not, according to the Association, been properly applied:

1. The Association has repeatedly drawn attention to DoP&PW OM No. 45/86/97-P&PW(A), Part III, dated 10.02.1998, which prescribes the procedure for revision of pension and family pension of pre-1986 pensioners and family pensioners on a notional basis with effect from 01.01.1996.
2. Particular attention has been invited to paragraphs 2 and 14 of the said Memorandum, along with the subsequent instructions dated 13.05.1998, 24.07.1998 and 17.12.1998.
3. The Association's specific contention is that, for the purpose of revising the family pension of a deceased employee whose former post had become defunct, the corresponding revised scale and the procedure prescribed under the above instructions must be applied correctly. It argues that the lower amount subsequently determined by the Principal CCA, Tamil Nadu, does not reflect the proper application of those instructions.
4. We respectfully submit that the entire record, including the relevant Department of Telecommunications notifications, replacement pay scales and the earlier pension-fixation authority, requires a comprehensive review by the competent authority. The matter should not be decided by relying upon an isolated interpretation of a pay scale without examining the historical cadre restructuring and the applicable DoP&PW orders as a whole.

5. Repeated representations have not resulted in a satisfactory resolution:

1. It is a matter of concern that, despite the detailed submissions and repeated follow-up by BDPA (India), Tamil Nadu Circle, the dispute remains unresolved. The Circle Secretary has stated that the Association's explanations and supporting documents have not been adequately addressed by the concerned authorities.
2. The family pensioner is a widow dependent upon her pension for financial security. A prolonged dispute over the correct interpretation of official instructions imposes continuing hardship on a person who should not have to pursue the same grievance repeatedly for years.
3. BPS fully recognizes the need to comply with the prescribed rules and procedures. At the same time, it is essential that the competent authorities examine the complete factual and documentary record and issue a reasoned decision without further delay.

6. Our request for your intervention:

In view of the foregoing, Bharat Pensioners' Samaj respectfully requests your personal intervention and the following action:

1. **To call for and examine the complete pension revision record** of Smt. Soosamma Philip, including the original family pension fixation, the STR authority issued in 1999, the revision made by the Principal CCA, Tamil Nadu, and all subsequent correspondence.
2. To examine the case comprehensively with reference to DoP&PW OM No. 45/86/97-P&PW(A), Part III, dated 10.02.1998, particularly paragraphs 2 and 14, together with the subsequent clarificatory instructions and the relevant Department of Telecommunications notifications concerning replacement pay scales.
3. To determine the correct corresponding revised pay scale applicable to the deceased official's erstwhile post, taking into account the cadre restructuring and the fact that the post had reportedly become defunct after the upgradation process.
4. **If the Association's interpretation is found correct, to direct correction of the family pension fixation by restoring the admissible amount of ₹1,950 per month as on 01.01.1996, with consequential revision from 01.01.2016 and payment of the arrears lawfully due**, in accordance with the applicable rules and orders.

5. To direct the Principal CCA, Tamil Nadu Circle, to provide a reasoned response addressing the Association's specific submissions and supporting documents, rather than leaving the grievance unresolved through repeated correspondence.
6. To ensure that the matter is examined on priority and that a decision is communicated to the family pensioner and this Samaj within a stipulated period.

7. Concluding appeal:

1. Sir, this is not a request for any special concession or benefit outside the rules. It is an appeal for a fair and correct application of the government's own instructions in the case of an elderly family pensioner whose entitlement has remained under dispute despite repeated representations.
2. We earnestly hope that your intervention will ensure that the entire record is examined objectively, the correct family pension is determined under the applicable rules and any arrears found admissible are released without further delay.

Bharat Pensioners' Samaj looks forward to your sympathetic and timely consideration of this genuine grievance and requests that the matter be treated as urgent.

With respectful regards,

Yours sincerely,



(D. D. Mistry)

Secretary, BSNL/PSU

Bharat Pensioners' Samaj (BPS)

Enclosures:

1. Copy of BDPA (India), Tamil Nadu Circle letter dated 14.08.2025.
2. Copy of BDPA (India), Tamil Nadu Circle representation dated 17.12.2025.
3. Copy of BDPA (India), Tamil Nadu Circle letter dated 22.09.2026.
4. Copy of DoP&PW OM dated 10.02.1998 and subsequent instructions referred to in the representation.

Copy for information and necessary action:

1. The Secretary, Department of Telecommunications, Sanchar Bhawan, New Delhi.
2. The Principal Controller of Communication Accounts, Tamil Nadu Circle, Chennai.
3. The Dy. Controller General of Communication Accounts (Pension & IT), New Delhi.