BSNL & DOT PENSIONERS ASSOCIATION (INDIA)
CENTRAL HEAD QUARTER, AHMEDABAD - 380 001.
(Registered under Indian Trade Union Act 1926. Regn No.G-6456)
(Affiliated to Bharat Pensioners Samaj, New Delhi)
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Thomas John K
All India President
Dinesh D. Mistry
General Secretary

No: BDPA(I)/PEN-RVSN/2026 **Dated 12th November,2026**

THE UNHEARD VOICE OF BSNL & MTNL PENSIONERS
An Appeal for Justice, Dignity and Human Consideration

To
Hon'ble Narendrabhai Modi Ji,
Prime Minister,
Prime Minister's Office,
South Block, Raisina Hill
New Delhi-110011

Subject: An earnest appeal for the long-pending revision of pension of eligible BSNL and MTNL pensioners with effect from 01.01.2017 – Request for your kind personal intervention and an early, just and humane resolution.

Most Respected and Hon'ble Shri Narendrabhai Modi Ji,
Jay Ambe,

1. A LONG-STANDING HUMAN CONCERN DESERVING YOUR ATTENTION:

1. We approach you with a deep sense of hope and an earnest appeal on behalf of thousands of retired employees of BSNL and MTNL, who devoted the most productive years of their lives to the development and expansion of India's telecommunications network.
2. Today, many of these former employees are elderly citizens. They face the realities of advancing age, rising living costs, increasing medical needs and the anxieties that accompany retirement. Their long-pending demand for pension revision with effect from **01.01.2017** remains unresolved despite years of representations, discussions and efforts at various levels.
3. Behind this pending issue are not merely files, figures and administrative procedures, but senior citizens and their families who look towards the Government with hope. We therefore seek your personal attention, not merely to an administrative matter, but to a long-standing human problem involving justice, dignity and social security for those who served the nation.

4. We firmly believe that a compassionate and practical intervention at the highest level can still bring relief and restore confidence among this neglected section of senior citizens.

2. A LONG WAIT FOR A JUST AND FAIR PENSION REVISION:

1. The demand for revision of pension of eligible BSNL and MTNL pensioners with effect from 01.01.2017 is rooted in the legitimate expectation that pension should receive due revision in accordance with the applicable provisions and established principles governing pensionary benefits. The matter has been pursued through repeated representations to the Government, the Department of Telecommunications and other competent authorities. Memoranda have been submitted, discussions have taken place and the issue has been brought to the attention of successive authorities. Yet, even after the passage of nearly a decade since the due date of revision, the pensioners continue to await a final and favourable decision.
2. For many of these pensioners, every passing year has meant a further loss of the opportunity to enjoy the benefit during their lifetime. The delay is therefore not merely administrative; it has a direct and continuing impact on the lives of elderly pensioners and their families.
3. We also respectfully draw your kind attention to the recent interaction with the Hon'ble Minister of Communications, who indicated his willingness to personally pursue the matter with the concerned Ministries, including Finance and Home Affairs, and to take all possible steps towards resolving the issue. We sincerely appreciate this positive approach. However, despite this encouraging development, the matter is yet to reach its logical conclusion. We therefore earnestly request your personal intervention to translate these encouraging assurances into a concrete and time-bound decision, so that justice is not further delayed for thousands of elderly BSNL and MTNL pensioners.

3. A RAY OF HOPE – WHEN A SOLUTION APPEARED WITHIN REACH:

1. The sustained efforts of pensioners' organizations did not go unnoticed. Following repeated representations to the highest authorities, the Department of Telecommunications convened a joint round-table meeting on **17 October 2022**, in which representatives of 17 BSNL and MTNL pensioners' associations participated. The issue of pension revision was discussed at length, reflecting the seriousness of the demand and the expectation that a fair resolution could be worked out.
2. Thereafter, the matter was pursued with the then Hon'ble Minister of Communications, Shri Ashwini Vaishnaw, who took a sympathetic view

of the pensioners' concerns. At his instance, the Department of Telecommunications initiated the process of examining the financial implications of different fitment options of **5%, 10% and 15%**. This development generated genuine hope that a practical administrative solution was possible.

3. Unfortunately, this initiative has not culminated in a final decision. We respectfully submit that an opportunity which had once emerged for resolving this long-pending issue deserves to be revisited and taken to its logical conclusion.

4. THE HUMAN COST OF PROLONGED DELAY:

1. The passage of time has made this issue increasingly painful for the pensioners. Many who were awaiting revision in 2017 are no longer with us. Others have reached an advanced age and are struggling with age-related ailments, medical expenses and the rising cost of everyday living. For them, a pension is not an additional benefit or a matter of prestige; it is the principal source of financial security and dignity in their remaining years.
2. Every year of delay diminishes the practical value of any eventual relief. Those who dedicated decades of their lives to building and strengthening the nation's telecommunications infrastructure should not be left wondering whether they will live long enough to receive a benefit that has remained under consideration for so many years.
3. We respectfully appeal that the human dimension of this matter be given the consideration it deserves. A timely decision would not merely resolve a long-pending administrative issue; it would restore hope, confidence and a sense of justice among thousands of senior citizens and their families.

5. OUR HUMBLE BUT URGENT REQUEST FOR PERSONAL INTERVENTION:

1. We therefore earnestly request your personal intervention in this long-pending matter and seek your kind direction to the Department of Telecommunications to take up the issue of pension revision for eligible BSNL and MTNL pensioners with the seriousness and urgency it deserves.
2. In particular, we request that the earlier initiative to examine the financial implications of 5%, 10% and 15% fitment options be revisited and brought to a meaningful conclusion. The Department may be asked to review the present position, examine the feasible options in consultation with the concerned authorities, and place a concrete proposal before the competent authority for an early decision.

3. We further request that a clear and time-bound course of action be evolved so that the pensioners are not left in uncertainty indefinitely. Such action may be taken in accordance with the applicable rules and government procedures, while ensuring that the legitimate concerns of the pensioners receive timely consideration.
4. Our humble submission is that the matter deserves consideration at the highest level, with a humane and constructive approach. We look forward to your intervention to bring this prolonged uncertainty to an end and provide long-awaited relief to the eligible pensioners.

6. OUR SINCERE HOPE FOR A HUMANE AND CONSIDERATE DECISION:

1. Our most beloved Shri Narendrabhai, our Hon'ble Prime Minister, we are fully conscious of the many responsibilities and challenges before your Government. Nevertheless, we sincerely hope that the long-pending concerns of these elderly pensioners will receive your kind attention and sympathetic consideration.
2. These pensioners devoted the best years of their lives to the development and expansion of the nation's telecommunications services. In their retired lives, they continue to look towards the Government with faith and hope. Their appeal is not for charity or any special favour, but for a fair and reasonable consideration of their legitimate demand.
3. We earnestly hope that your kind intervention will provide fresh direction to this matter and facilitate an early and meaningful resolution. Such a considerate step would bring much-needed relief and renewed confidence to thousands of elderly pensioners and their families.

We sincerely hope that a just and favourable decision will reach these pensioners during their lifetime, bringing them the reassurance and dignity they have long awaited.

With profound respect and sincere hope,

Yours sincerely,

(D.D. MISTRY)
General Secretary
BSNL & DOT Pensioners Association (India)
Ahmedabad.

Copy for kind information and necessary action, as appropriate, to:

1. Hon'ble Minister of Communications, Government of India, New Delhi.
2. Secretary, Department of Telecommunications, Government of India, New Delhi.
3. Hon'ble Minister of Finance, Government of India, New Delhi.