BSNL & DOT PENSIONERS ASSOCIATION (INDIA)
CENTRAL HEAD QUARTER, AHMEDABAD - 380 001.
(Registered under Indian Trade Union Act 1926. Regn No.G-6456)
(Affiliated to Bharat Pensioners Samaj, New Delhi)
410-A/411-A, Swaminarayan Avenue, Near A.E.C. Over Bridge, 132 ft. Ring Road, Naranpura, Ahmedabad - 380013.
Thomas John K
All India President
Dinesh D. Mistry
General Secretary

NO: BDPA (INDIA)/L.P.C/2026 Dated 18th November, 2026

To,
The Controller of Communication Accounts,
Maharashtra & Goa,
Department of Telecommunications,
3rd Floor, C-Wing, BSNL Administrative Building,
Juhu Telecom Complex, Juhu Tara Road,
Santacruz (West), Mumbai – 400054.

Subject: URGENT INTERVENTION FOR EXPEDITIOUS ISSUANCE OF LAST PAY CERTIFICATES (LPCs) TO BSNL PENSIONERS WHO HAVE SURRENDERED THEIR BSNLMRS MEDICAL CARDS FOR MIGRATION TO THE CGHS HEALTH SCHEME.

Respected Sir,

We wish to invite your kind attention to the hardship being faced by the following BSNL pensioners who have surrendered their BSNLMRS Medical Identity Cards, issued by their respective parent offices, with the intention of migrating to the CGHS Health Scheme.

The details of the affected pensioners are as under:

Sr. No.	Name of Pensioner	PPO Number	Last Designation	Date of Surrender
1	H.B. Chaudhary	402020012206117	Ex-TT	26.10.2026
2	S.J. Paul	402020012206118	Ex-Asst. TT	26.10.2026
3	Shivnandan Yadav	402020012203780	Ex-M.D.	10.11.2026
4	H.M. Patel	402014061221018	Ex-JTO	10.11.2026

It is a matter of serious concern that despite surrendering their BSNLMRS Medical Identity Cards, these pensioners are still awaiting issuance of their respective Last Pay Certificates (LPCs) from your office.

CORRESPONDENCE ADDRESS :
Dineshchandra D. Mistry
GS BSNL & DOT Pensioners Association (India),
B-701, DHARATI SAKET-2, Near Vande Mataram Homes,
Cell : 09879090682
E-mail : didimistry@gmail.com

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The most distressing aspect of this delay is that these pensioners have already surrendered their BSNLMRS Cards and, consequently, are no longer entitled to avail medical assistance under the BSNL Medical Reimbursement Scheme. On the other hand, their CGHS medical facilities will become available only after submission of the requisite LPCs and payment of the prescribed CGHS contribution.

Thus, they are caught in an unfortunate situation where their existing medical protection has been discontinued, while the new medical facility is yet to become operational solely because of the pending administrative formalities.

At an advanced age, pensioners cannot afford to remain without medical protection, even temporarily. Any medical emergency during this intervening period could cause them immense hardship and anxiety. This situation calls for urgent administrative intervention and a humane approach.

We, therefore, earnestly request your good office to:

1. Take up all four pending cases on priority.
2. Arrange for issuance of the respective Last Pay Certificates without any further delay.
3. Ensure that the LPCs are transmitted to the concerned pensioners immediately, enabling them to complete their CGHS enrolment formalities by depositing the prescribed contribution.

We sincerely hope that your good office will appreciate the gravity of the situation and issue necessary instructions to the concerned officials for expeditious disposal of these pending cases.

We particularly appeal that no pensioner should be compelled to remain without medical protection merely because of a delay in the issuance of an administrative certificate.

An early and positive response will be greatly appreciated by the affected pensioners.

With regards,

Yours Sincerely,

(Dinesh D. Mistry)
General Secretary

Copy for information and necessary support to: The office of the C.G.C.A. New Delhi.

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